

2021 ILASFAA Annual Conference

*First All Virtual
Conference*

March 22nd - April 8th

*Waves of Change
Horizons of Opportunity*



Welcome to the 2021 ILASFAA Annual Conference!

Thank you for your confidence in me to serve as your ILASFAA President for the 2020-2021 year. I look forward to working with each of you as we continue to support each other as financial aid professionals and assisting our students.

As announced at the 2020 Annual Conference, the theme for this year is *Waves of Change: Horizons of Opportunities*. I envision this theme allowing us to focus on the changes ahead of us, in our offices and politically, and seeking new opportunities to recharge, reset and be prepared to take on each new challenge. Never did I anticipate the circumstances we have faced in a pandemic, yet the theme takes on new relevance as we are all managing many changes and seeking new opportunities to be creative.

The 2020-2021 Board is committed to:

- supporting the needs of our membership, increasing opportunities for involvement and building our future ILASFAA leaders.
- continuing to deliver valuable training opportunities to our membership.
- developing ideas and objectives for ways to navigate our future as we build our next Strategic Plan
- continuing to enhance the ILASFAA website

As an all-volunteer organization, ILASFAA is only as strong as its members who share their talents, time and dedication. With that, I encourage each of you to consider serving in any capacity you can. Whether joining a committee, presenting a conference session, or simply encouraging others within your professional network to join, it all helps.

I encourage you to consider ILASFAA's mission and strategic focus. I look forward to working with each of you to continue supporting our colleagues over the coming months.

Karen LeVeque
ILASFAA President, 2020-2021

Every sunset brings the promise of a new dawn. *Ralph Waldo Emerson*

Your Current Leaders

2020-2021 ILASFAA Executive Board Members

President Karen LeVeque, DePaul University

President-Elect Michelle Ortiz Wortel, University of Chicago-Law School

Past President Mark D. San Marino, DeVry University - Chicago

Executive Vice President Elyse Weller, Southern Illinois University - Carbondale

Vice President for Community Colleges Pam Lytel, Parkland College

Vice President for Health Professions Tim Marten, St. John's College of Nursing

Vice President for Private Colleges Sue Swisher, Saint Xavier University

Vice President for Proprietary Institutions Megan Meyer, Chamberlain College of Nursing

Vice President Senior Public Institutions Jen Stout, Eastern Illinois University

Secretary Debbie Forrester, Elmhurst University

Treasurer Jennifer Shultz, Sauk Valley Community College

Treasurer Elect Jo Branson, Spook River College

Northern Regional Coordinator Jamie Petersen, Oakton Community College

Chicago Regional Coordinator Daniel Matamoros, Loyola University Chicago

Southern Regional Coordinator Dawn Kamphaus, Parkland College

Ex-Officio Samuel Nelson, Illinois Student Assistance Commission - Deerfield

NASFAA Credential Sessions

- ILASFAA is pleased to offer several NASFAA U credential sessions at its 2021 Annual Conference. By attending these sessions, you will receive training that will prepare you to take a NASFAA credentialing exam and earn a NASFAA credential on that topic.
- Each of the NASFAA Credential sessions is a \$109 value. Attendees of each credential session will receive a code to take the NASFAA Credential at a reduced rate of 50% off.
- A sign in sheet will be provided during the session and only those who attend will be able to receive the voucher code to take the credential test at a reduced rate.

Conference Tips and Reminders

This years conference will be offered in a completely virtual format.

The majority of sessions will be offered live, but will also be recorded and made available to conference registrants after the conference.

Session that Will Not be Recorded and Made Available After the Conference

- NASFAA Credential Sessions
- Department of Education-Federal Update
- Department of Education-Ask a Fed
- Office of Inspector General Session on Fraud

Keynote Speakers

Dr. Rosita Lopez:

Dr. Rosita Lopez is a gifted inspirational lecturer of international demand as keynote speaker in forums ranging from educational reform to corporate and public governance. Her presentations are lively, her illustrations practical, and her messages motivating and inspirational.

Dr. Lopez is a proud educator who equally excels as an orator, as she does in the boardroom. She has served on the Casa Central Board, one of the largest Hispanic serving nonprofit organizations in the United States, for over 15 years, 5 of them as Chairperson. She has also served as Chairperson of the Northeastern University El Centro Board in Chicago for over 12 years.

As a speaker, she frequently uses personal experience in addressing parenting skills, practical classroom teaching (experienced at the elementary, undergraduate, and graduate levels), and in managing the all-encompassing human capital. Her presentations are invaluable to those in search of answers.

Dr. Lopez is also known as a creative administrator with international recognition for her work with multi-cultural communities, parental involvement, leadership in educational administration, and for fostering educational reform, inclusion, and diversity. She brings a passion and vision that motivates and empowers diverse groups and individuals with the practical skills to succeed in driving change.

She received the National Hispanic Hero Award from the National Latino Education Institute for her service to the community. Stedman Graham in his book, *Identity--Your Passport to Success* included her story. She does not miss a beat in delivering her messages on equity and social justice, an essential component of educational excellence. Her audiences always leave with new insights with which to form and sustain more profitable and comfortable intercultural relationships.

Dr. Lopez, a certified bilingual school leader is also known for working with non-traditional parents, and providing leadership for Educational Reform-related issues. Her diverse background ranges from medical to educational topics, and has served as director of training and reform for the Chicago Public Schools.

In addition to serving as professor of Educational Leadership in the College of Education at Northern Illinois University (NIU), Dr. Lopez was appointed to the President's Commission on the Status of Women and the President's Commission on the Status of Minorities. She is also an associate with Souder-Betances & Associates, an innovative, think-tank diversity development and speaker's organization based in Chicago, where she conducts trainings, seminars, and studies in association with a professional team of experts on educational change. Her clients range from non-profit educational institutions, to state government, federal agencies, and corporate conglomerates.

Dr. Celina Peerman:

Dr. Celina Peerman loves people and behavior at work...all kinds! With over 24 years of experience locally, state-wide, nationally with a few international projects, too, she is passionate about people at work, people who drive organizational results every day. Celina is delighted to join us today...to support our efforts for this day. She came in from Waverly, Iowa where she lives with her husband of 25 years, David, and 2 teenage daughters – a whole experiment on behavior by itself!

Federal Speakers

Effie Barnett

Training Officer

U.S. Department of Education

Effie Barnett is excited to be part of ILASFAA's 2021 Annual Conference. She began her career at DeVry University - Chicago in 1984, where she advanced to Director of Financial Aid. Effie then worked at the U.S. Department of Education (ED) in 1990 and 1991 as an Institutional Review Specialist in Chicago, and Alternate Training Officer for the Chicago and Atlanta regional offices. She left ED to work at Northwestern University, and was the Director of Financial Aid - Chicago for twelve years of those sixteen years. After realizing that her heart belonged to public service, Effie returned to Federal Student Aid in 2008 as an Institutional Review Specialist. She became an Institutional Improvement Specialist (IIS) in 2010 and remained in that position until becoming a Training Officer in Spring 2020. Effie has processed eligibility and method of payment actions, resolved deficient compliance audits, conducted program reviews and new school visits, and developed and delivered training to school officials and FSA staff. As a Training Officer, Effie presents at Fundamentals of Federal Student Aid Administration workshops and state conferences, develops training materials, and provides technical assistance via the AskAFed mailbox. Effie has presented the Top 10 Compliance Findings session at the Federal Student Aid Training Conference and is a co-presenter of the Applying for Recertification webinars.

Jessica Chapman

Special Agent

Office of Inspector General

U.S. Department of Education

Special Agent (SA) Jessica Chapman began her 19-year career as an 1811 Criminal Investigator with the U.S. Department of Education, Office of Inspector General (ED-OIG) in Chicago, IL in December 2001. SA Chapman earned her B.A. in Criminal Justice, graduating Magna Cum Laude from Aurora University in May 2001. She is currently pursuing her Master of Public Administration (MPA) degree through American University's Key Executive Leadership MPA program and will graduate this May. As a senior special agent, she has successfully planned, organized, and managed complex financial fraud investigations involving Department of Education funding that resulted in numerous successful prosecutions of multiple defendants involved in various fraud schemes over the tenure of her career.

State Speakers

Eric Zarnikow

Executive Director

Illinois Student Assistance Commission (ISAC)

Eric Zarnikow was appointed Executive Director of **the** Illinois Student Assistance Commission (ISAC) in February 2012. At ISAC, he leads approximately 300 coworkers in three locations in support of ISAC's mission to help make college accessible and affordable for Illinois students. ISAC's programs include a range of grants and scholarships, student loan servicing and default prevention, high quality and informed research, college access and outreach activities, and oversight of the Illinois 529 prepaid tuition program. Prior to joining ISAC, Eric was the Associate Administrator for the Office of Capital Access with the U. S. Small Business Administration (SBA) in Washington, DC, where he was responsible for all agency programs and operations concerning financial assistance to small businesses, reporting to the head of the SBA. At the SBA he managed distribution channels with over 5,000 financial partners and supervised 800 employees and contractors, along with a \$90 billion loan and investment portfolio.

Eric has over 20 years of experience in the private sector, most recently as Senior Vice President, Chief Risk Officer and Treasurer for The ServiceMaster Company, one of the world's largest residential and commercial service networks with brand names including TruGreen, Terminix, American Home Shield, ServiceMaster Clean, and Merry Maids. He also served as Vice President and Treasurer of Gaylord Container Corporation, a manufacturer of containerboard and corrugated containers, where he helped complete a \$70 million IPO and listing on the American Stock Exchange. He started his career in public accounting at Deloitte. Eric received his BS in Industrial Administration from Iowa State University, his MBA from Drake University and is a Certified Public Accountant.

Katharine Gricevich

Director of Government Relations and Legislative Liaison

Illinois Student Assistance Commission (ISAC)

Katharine Gricevich is Director of Government Relations and legislative liaison for the Illinois Student Assistance Commission. She previously worked as a legislative analyst for the Illinois General Assembly on education and local government issues.

Carol Cook

Managing Director of ISAC's Program Services and Compliance Division

Illinois Student Assistance Commission (ISAC)

Carol is currently the Managing Director of ISAC's Program Services & Compliance Division and oversees the operations of ISAC-administered programs including scholarships, grants, and the College Illinois! prepaid tuition program, as well as ISAC's Call Center, partner training, institutional eligibility, loan guaranty and default prevention activities.

Association Speakers

Justin Draeger

President & CEO

NASFAA

Justin Draeger is President and CEO of the National Association of Student Financial Aid Administrators. He serves as the primary voice of NASFAA and as the liaison between the association members, the U.S. Congress, federal agencies and the media. Most of Justin's career has been devoted to assisting disadvantaged populations achieve their educational goals and better their communities. Since 2002, Justin has been engaged in either administering, interpreting, communicating, or developing student financial aid policy. His prior experiences include working as a financial aid director, regulatory and policy analyst, and spokesperson. He has held senior positions overseeing government relations, communications, and policy work. Justin is frequently quoted in the press and has appeared on The Today Show on NBC, National Public Radio, APM's Marketplace, Fox Business News, CNBC, and C-SPAN, and is often quoted in national news outlets. Justin currently serves on the boards of directors of Baker College, the Association Mutual Health Insurance Company, the Northwood Education Foundation, and other organizations that promote health and education. He earned his undergraduate from Brigham Young University and his MBA from Baker College. Justin lives in Fairfax, VA with his wife and three children, where he spends his free time shuttling children to various events, bicycling, motorcycling, playing racquetball, and running.

Heidi Carl

Executive Director of Financial Aid, Purdue University

President-elect, MASFAA

Heidi Carl is the Executive Director of Financial Aid at Purdue University. Heidi joined the Purdue staff in February 2019 and previously was the Associate Dean for Enrollment Director of Financial Aid at Wabash College. Heidi is the current President-elect for MASFAA and has served MASFAA in many various roles in the past. She has also been state President for Indiana and continues to serve her state association with governmental relations and as a presenter for guidance counselor workshops held across the state. She is also a regional council member for the Midwestern College Board Council. Heidi earned her B.S. in Communications and her M.A. in Higher Education Administration from Western Michigan University.

Monday, March 22nd :

Time	Session Title	Session Type
12:00 PM to 1:00 PM	Newcomer's Session	Webinar with Discussion

Tuesday, March 23rd :

Time	Session Title	Session Type
1:00 PM to 1:15 PM	President's Welcome	Webinar
1:15 PM to 2:45 PM	Keynote Speaker: Dr. Rosita Lopez	Webinar
3:00 PM to 4:00 PM	Breakout Sessions 1. Diversity Topic 2. P.J. in the World of COVID 3. Training/Managing Office Remotely 4. Best Practices Connecting With Students	Webinar Virtual Round Table Virtual Round Table Virtual Round Table

Wednesday, March 24th :

Time	Session Title	Session Type
9:00 AM to 12:00 PM	NASFAA Credential: Application Process	Webinar
1:00 PM to 4:00 PM	NASFAA Credential: Student Eligibility	Webinar

Thursday, March 25th :

Time	Session Title	Session Type
1:00 PM to 2:30 PM	NASFAA Federal Update	Webinar
3:00 PM to 4:00 PM	COVID Related Legislation	Virtual Round Table

Tuesday, March 30th :

Time	Session Title	Session Type
12:15 PM to 12:45 PM	MASFAA Update	Webinar
1:00 PM to 2:15 PM	ISAC Update	Webinar
2:30 PM to 3:30 PM	Breakout Sessions 1. ISAC: RISE Act 2. Expanding Illinois Horizons Through Diversity, Equity and Inclusion	Webinar Virtual Panel Discussion
3:45 PM to 4:30 PM	Diversity Discussion	Virtual Round Table

Wednesday, March 31st :

Time	Session Title	Session Type
9:00 AM to 12:00 PM	NASFAA Credential: Return To Title IV	Webinar
1:00 PM to 4:00 PM	NASFAA Credential: Need Analysis	Webinar

Thursday, April 1st :

Time	Session Title	Session Type
1:00 PM to 2:30 PM	Department of Education: Federal Update	Webinar
3:00 PM to 4:00 PM	Ask a Fed	Virtual Question and Answer

Tuesday, April 6th :

Time	Session Title	Session Type
11:00 AM to 12:00 PM	Keynote Speaker: Dr. Celina Peerman	Webinar
1:00 PM to 2:00 PM	Breakout Sessions: 1. Financial Aid Panel 2. VA Overview	Virtual Panel Discussion Webinar

Wednesday, April 7th :

Time	Session Title	Session Type
9:00 AM to 12:00 PM	NASFAA Credential: Cash Management	Webinar
1:00 PM to 4:00 PM	NASFAA Credential: Satisfactory Academic Progress	Webinar

Thursday, April 8th :

Time	Session Title	Session Type
11:00 AM to 12:00 PM	Office of Inspector General: Fraud Detection and Prevention	Webinar
1:00 PM to 2:00 PM	Sector Meetings 1. Community Colleges 2. Senior Public Institutions 3. Private Colleges 4. Proprietary Institutions 5. Health Professionals 6. Exhibitors	Virtual Open Discussion Virtual Open Discussion Virtual Open Discussion Virtual Open Discussion Virtual Open Discussion Virtual Open Discussion
2:15 PM to 3:15 PM	ILASFAA Business Meeting, Awards and Passing the Gavel	Virtual Presentation

Pre-recorded Sessions:

All pre-recorded sessions will be made available the first day of the conference.

Presenter	Session Title	Session Type
Jill Gosse – Sallie Mae	<i>Higher Education Trends</i>	Pre-recorded
Maureen Amos – Northeastern Illinois University	<i>Policy and Procedures</i>	Pre-recorded
Maureen Amos – Northeastern Illinois University	<i>FINAID Assessment and Student Outcomes</i>	Pre-recorded
Deb Gossman Head of Campus Development-Central States, College Ave Student Loans	<i>Care and Feeding of your Career</i>	Pre-recorded
Tania Mendoza – Client Representative, Training Services (ISAC)	<i>An Overview of ISAC Programs</i> This session provides an overview of the gift assistance and loan repayment programs administered by the Illinois Student Assistance Commission	Pre-recorded

Monday, March 22nd 12:00 PM to 1:00 PM

Presenter	Session Title and Description	Session Type
Melissa Sersland – Northwestern University	<i>Newcomer's Session</i> New to Financial Aid/ILASFAA? Come to this session to learn more about the organization and meet members of the ILASFAA Board.	Webinar with Discussion

Tuesday, March 23rd 1:00 PM to 1:15 PM

Presenter	Session Title and Description	Session Type
Karen LeVeque– DePaul University	<i>President's Welcome</i> Current ILASFAA President Karen LeVeque will kick off ILASFAA's first all Virtual Conference.	Webinar

Tuesday, March 23rd 1:15 PM to 2:45 PM

Presenter	Session Title and Description	Session Type
Dr. Rosita Lopez – Keynote Speaker	<i>Diversity and Inclusion: Building Bridges and Creating Culture</i> This session is designed to discuss and share best practices around diversity, equity, and inclusion in both academic and organizational settings. How do we bridge the gap for current and future leaders? What is the impact of our words and actions on others? Inclusive skills and understandings are imperative for navigating success in the workplace. We will also look at strategies that recognize diversity and help build inclusion for all.	Webinar

Tuesday, March 23rd 3:00 PM to 4:00 PM

Facilitator/Presenter	Session Title and Description	Session Type
Amy Moncher– DePaul University	<p><i>Let's Get Comfortable with being Uncomfortable: Conversations in Diversity and Equity</i></p> <p>More than ever, we are called to meet higher standards of our knowledge and practices surrounding diversity and equity. This session will provide the platform to review and discuss topics in diversity and equity that have been either systematically or individually ignored on our daily professional lives and on our campuses. The inclusive goals we can set will work to ensure that each person is acknowledged, valued, welcomed and respected for their individual differences. We will provide resources for both how we can reflect on our own thoughts, behaviors and practices-as well as those on our campus'-and how to think more creatively and innovatively at how such standards can be achieved. Breakout discussions will allow for a safe and open space to learn and share ideas.</p>	Webinar
Janet Ingargiola- Danville Area Community College	<p><i>P.J. In the Age of COVID</i></p> <p>This will be an open discussion session about Professional Judgement and new challenges/opportunities created due to the COVID-19 Pandemic. Please come prepared to discuss and ask any questions you may have for your peers.</p>	Virtual Round Table
Mesha Garner – Southern Illinois University - Edwardsville	<p><i>Managing/Training Your Office Remotely</i></p> <p>This will be an open discussion about the challenges of managing and training staff remotely. Please come prepared to discuss and ask any questions you may have for your peers.</p>	Virtual Round Table
Debbie Forrester – Elmhurst University	<p><i>Best Practices Connecting With Students</i></p> <p>Communicating to our students and getting them to complete required items for Financial Aid was a challenge before the COVID-19 Pandemic. This will be an open discussion on what offices find is working, but also to share challenges/roadblocks we face. Please come prepared to discuss and ask questions you may have for your peers.</p>	Virtual Round Table

Wednesday, March 24th 9:00 AM to 12:00 PM

Presenter	Session Title and Description	Session Type
Charlie Cox– Spoon River College	<i>NASFAA Credential: Application Process</i> This session will cover the NASFAA materials to help attendees prepare for the NASFAA Credential Test. Attendees will receive a 50% off voucher to take the credential test. Even if attendees do not intend to take the credential test, this is a great session for both new and current Financial Aid Professionals.	Webinar (Will not be recorded for later viewing)

Wednesday, March 24th 1:00 PM to 4:00 PM

Presenter	Session Title and Description	Session Type
Lauren Gromala– School of the Art Institute of Chicago	<i>NASFAA Credential: Student Eligibility</i> This session will cover the NASFAA materials to help attendees prepare for the NASFAA Credential Test. Attendees will receive a 50% off voucher to take the credential test. Even if attendees do not intend to take the credential test, this is a great session for both new and current Financial Aid Professionals.	Webinar (Will not be recorded for later viewing)

Thursday, March 25th 1:00 PM to 2:30 PM

Presenter	Session Title and Description	Session Type
Justin Draeger— President & CEO NASFAA	<i>NASFAA: Federal Update</i> This NASFAA Federal Update will provide a high-level landscape of the Washington political climate with a focus on federal financial aid policy and how it has impacted students and institutions in recent years. Overall trends in student aid will be discussed including an overview of reauthorization proposals and predictions for how student aid funding will fare in future budget negotiations. The session will also provide an overview of NASFAA-led projects, services, and advocacy efforts	Webinar

Thursday, March 25th 3:00 PM to 4:00 PM

Facilitator	Session Title and Description	Session Type
Jamie Petersen— Oakton Community College	<i>COVID Related Legislation</i> This will be an open discussion for attendees to share how their institutions are handling regulatory changes due to COVID, funds received from stimulus packages that have been passed and reporting requirements. Please come prepared to discuss and ask any questions you may have for your peers.	Virtual Round Table

Tuesday, March 30th 12:15 PM to 12:45 PM

Presenter	Session Title and Description	Session Type
Heidi Carol – Executive Director of Financial Aid at Purdue University MASFAA President-elect	<i>MASFAA Update</i> Information on what is MASFAA, the importance of MASFAA, and updates on the organization as a whole.	Webinar

Tuesday, March 30th 1:00 PM to 2:15 PM

Presenter	Session Title and Description	Session Type
Eric Zarnikow – Executive Director, Illinois Student Assistance Commission (ISAC) Katharine Gricevich – Director of Government Relations (ISAC) Carol Cook – Managing Director of ISAC’s Program Services and Compliance Division	<i>ISAC Update</i> ISAC’s executive staff members will provide an update on higher education initiatives in Illinois, as well as a legislative and operational update. .	Webinar

Presenter	Session Title and Description	Session Type
Kim Eck— Partner Services, ISAC	<i>RISE Act</i> This session will begin with an overview of the Retention of Illinois Students & Equity (RISE) Act and the application process for ISAC programs for students who qualify, and will conclude with a more in-depth review of the Alternative Application for Illinois Financial Aid process from both the student and financial aid administrator perspectives.	Webinar
Panelist Eric Zarnikow — Executive Director, Illinois Student Assistance Commission (ISAC) Ginger Ostro _ Executive Director, Illinois Board of Higher Education (IBHE) Brian Durham — Executive Director of Illinois Community College Board (ICCB) Marchello Johnson — Director, University of Illinois at Chicago Facilitator Amy Moncher— DePaul University	<i>Expanding Illinois Horizons Through Diversity, Equity and Inclusion</i> A panel of Illinois leaders in higher education will highlight state initiatives that are focused on improving diversity, equity and inclusion throughout the higher education community.	Virtual Panel

Tuesday, March 30th 3:45 PM to 4:45 PM

Facilitator	Session Title and Description	Session Type
Amy Moncher— DePaul University Kim Eck— Partner Services, ISAC	<i>Diversity Discussion</i> Following the afternoon’s breakout sessions, conference participants who are interested in continuing the discussion on state efforts to support and improve diversity, equity and inclusion for Illinois students are welcome to join this group discussion.	Virtual Round Table

Wednesday, March 31st 9:00 AM to 12:00 PM

Presenter	Session Title and Description	Session Type
Nathan Eaton— Methodist College	<i>NASFAA Credential: Return To Title IV</i> This session will cover the NASFAA materials to help attendees prepare for the NASFAA Credential Test. Attendees will receive a 50% off voucher to take the credential test. Even if attendees do not intend to take the credential test, this is a great session for both new and current Financial Aid Professionals.	Webinar (Will not be recorded for later viewing)

Wednesday, March 31st 1:00 PM to 4:00 PM

Presenter	Session Title and Description	Session Type
Yvonne Campbell— DePaul University	<i>NASFAA Credential: Need Analysis</i> This session will cover the NASFAA materials to help attendees prepare for the NASFAA Credential Test. Attendees will receive a 50% off voucher to take the credential test. Even if attendees do not intend to take the credential test, this is a great session for both new and current Financial Aid Professionals.	Webinar (Will not be recorded for later viewing)

Thursday, April 1st 1:00 PM to 2:30 PM

Presenter	Session Title and Description	Session Type
Effie Barnett – Training Officer, Department of Education	<i>Department of Education: Federal Update</i> This session will be a comprehensive review of the U.S. Department of Education's Title IV activities and initiatives.	Webinar (Will not be recorded for later viewing)

Thursday, April 1st 3:00 PM to 4:00 PM

Presenter	Session Title and Description	Session Type
Effie Barnett – Training Officer, Department of Education	<i>Ask A Fed</i> Based on the popularity and effectiveness of the Ask A Fed online and at the FSA training conference you are welcomed to come to this session to ask any question you may have related to Title IV. A survey is being sent out before the conference to collect questions.	Virtual Question and Answer (Will not be recorded for later viewing)

Tuesday, April 6th 11:00 AM to 12:00 PM

Presenter	Session Title and Description	Session Type
Dr. Celina Peerman– Keynote Speaker	<i>Balancing Acts: Teams, Self-Care and Getting It All Done</i> Even before 2020, change was relentless and now we steady ourselves to all that is ahead. Let's talk about what we can do to move forward stronger and better as professionals and teams, in the office and across the miles between our homes. This upbeat and interactive session will look at practical steps to stay positive during uncertainty, prioritize and connect even more with your teammates. Learn about new ways teams are engaging more, communicating better, and staying connected. Set aside the time, come get recharged, and find even more opportunity for growth ahead!	Webinar

Tuesday, April 6th 1:00 PM to 2:00 PM

Presenter	Session Title and Description	Session Type
Dan Wellman – Illinois Department of Veterans’ Affairs	<i>Veterans Program/ Benefits</i> Overview of federal and state veterans’ education benefit programs, along with data on the impact of the GI Bill in Illinois.	Webinar
Robert Bielmeier – Parkland College Daniel Matamoros – Loyola University Chicago Amy Moncher – DePaul University Kelsey Plefka – Elmhurst University Jenn Shultz – Sauk Valley Community College Elyse Weller – Southern Illinois University - Carbondale	<i>Financial Aid Panel</i> Financial Aid Administrators from different institutions will discuss their experience in financial aid, how they keep up in the ever changing world of financial aid and will be open to questions from attendees.	Virtual Panel

Wednesday, April 7th 9:00 AM to 12:00 PM

Presenter	Session Title and Description	Session Type
Sandra Gourley – Eureka College	<i>NASFAA Credential: Cash Management</i> This session will cover the NASFAA materials to help attendees prepare for the NASFAA Credential Test. Attendees will receive a 50% off voucher to take the credential test. Even if attendees do not intend to take the credential test, this is a great session for both new and current Financial Aid Professionals.	Webinar (Will not be recorded for later viewing)

Wednesday, April 7th 1:00 PM to 4:00 PM

Presenter	Session Title and Description	Session Type
Bobbi Smith– Western Illinois University	<i>NASFAA Credential: Satisfactory Academic Progress</i> This session will cover the NASFAA materials to help attendees prepare for the NASFAA Credential Test. Attendees will receive a 50% off voucher to take the credential test. Even if attendees do not intend to take the credential test, this is a great session for both new and current Financial Aid Professionals.	Webinar (Will not be recorded for later viewing)

Thursday, April 8th 11:00 AM to 12:00 PM

Presenter	Session Title and Description	Session Type
Jessica Chapman— Special Agent, Office of Inspector General	<i>Fraud Detection and Prevention</i> The Office of Inspector General (OIG) at the U.S. Department of Education (ED) conducts audits, investigations, and inspections of educational programs and operations. The OIG has criminal investigators nationwide who conduct investigations of fraudulent schemes targeting ED funds and/or programs. This presentation will provide participants with information regarding ED/OIG investigations of individuals and organizations that have defrauded the Title IV programs through various schemes.	Webinar (Will not be recorded for later viewing)

Thursday, April 8th 1:00 PM to 2:00 PM

Sector Meetings allow for open discussion for members of the same sector to come together to address and discuss common challenges/concerns of the sector. Please bring topics and questions to discuss.

Facilitators	Session Title and Description	Session Type
Pam Lytel – Parkland College	<i>Community Colleges</i>	Virtual Discussion
Jen Stout – Eastern Illinois University	<i>Senior Public Institutions</i>	Virtual Discussion
Susan Swisher – Saint Xavier Univeristy	<i>Private Colleges</i>	Virtual Discussion
Megan Meyer – Chamberlain College of Nursing	<i>Proprietary Institutions</i>	Virtual Discussion
Tim Marten – St. John’s College of Nursing	<i>Health Professionals</i>	Virtual Discussion
	<i>Exhibitors</i>	Virtual Discussion

Thursday, April 8th 2:15 PM AM to 3:15 PM

Presenter	Session Title and Description	Session Type
Karen LeVeque— DePaul University Michelle Ortiz Wortel – University of Chicago Law School	<i>ILASFAA Business Meeting/Passing the Gavel</i> ILASFAA will conduct the annual business meeting, Awards will be presented, and Karen LeVeque will pass the gavel onto the 2021-2022 ILASFAA President, Michelle Ortiz Wortel.	Webinar

2021 ILASFAA Annual Conference

Lifetime Achievement Awards

Year	2019-2020	2017-2018	2015-2016	2007-2008
Recipient	Paula Luff	Dan Mann	Mark Holysz	Orlo Austin

New Professionals Awards

Year	Recipient	Year	Recipient
2019-2020	Daniel Matamoros	2004-2005	Marcia Wells
2018-2019	(Not Awarded)	2003-2004	Karen Belling
2017-2018	(Not Awarded)	2002-2003	(Not Awarded)
2016-2017	(Not Awarded)	2001-2002	(Not Awarded)
2015-2016	(Not Awarded)	2000-2001	Rhonda Cors
2014-2015	Aesha Williams	1999-2000	Michelle Stipp
2013-2014	Andrew Viscariello	1998-1999	David Peterson
2012-2013	Alex DeLonis	1997-1998	Lori Hall
2011-2012	Dawn Good	1996-1997	Pam Maciulewicz
2010-2011	(Not Awarded)	1995-1996	April Helm
2009-2010	Janelle Wade	1994-1995	Gary Rogers
2008-2009	Mary Brown	1993-1994	Brian Terry
2007-2008	Jamie Petersen	1992-1993	Marie Gumler
2006-2007	Tim Wendt	1991-1992	(Not Awarded)
2005-2006	Aimee Jimenez	1990-1991	Samuel Nelson

Sustained Service Awards

Year	Recipient
• 2018-2019	Mark San Marino, Nancy Perryman
• 2017-2018	Michelle Ortiz Wortel, Marchello Johnson
• 2016-2017	Ruth Pusich, Michelle Cornell, Samuel Nelson
• 2015-2016	Jamie Petersen, Sherry Summary
• 2014-2015	Amanda Fijal, Karen Belling, Cheryl Howerton
• 2013-2014	Salinda "Jo" Branson
• 2012-2013	Kim Eck, Michelle Stipp
• 2011-2012	(Not Awarded)
• 2010-2011	Paula Luff
• 2009-2010	Joanna Dye
• 2008-2009	Michelle Trame, Mary Shaw
• 2007-2008	Jana Albrecht, Maureen Amos, Janet Ingargiola
• 2006-2007	Mark Holysz, Terri Hare, Doug Carlson
• 2005-2006	Sue Swisher, John Jennetten
• 2004-2005	Karen LeVeque, Janet Ozuna
• 2003-2004	Eric Weems, Kathy Facenda, Jack Lyons
• 2002-2003	Nancy Calvert, Cheryl Warmann
• 2001-2002	Janeen Decharinte, Tena Jones
• 2000-2001	Joanna Dill, Colby Sellers
• 1999-2000	Bob Andersen, Howard Florine
• 1998-1999	Ann Acton, Dan Mann
• 1997-1998	Sally Floyd, Gary Rold, Herschel Wallace
• 1996-1997	Dick Nelli, Donna Sobie, Mary Ann Watkins
• 1995-1996	Francois Hajduk, William Bushaw, Marsha Weiss
• 1994-1995	Pamela Britton, Jone Zieren
• 1993-1994	Bruce Foote, Donna Peltz
• 1992-1993	Richard Steudel, Pamela Wagener, Katherine Edmunds
• 1991-1992	James Heeren, David Sprenkle, Loretta Franklin
• 1990-1991	John Flynn, Robert Clement, Charles Deacon Jones

Meritorious Service Awards

Year	Recipient
2019-2020	Nicole Jennings
2019-2020	Dawn Kamphaus
2019-2020	Bambie Roy
2018-2019	Karen LeVeque
2017-2018	Katharine Gricevich
2016-2017	(Not Awarded)
2015-2016	Kim Eck
2014-2015	Susan Swisher
2013-2014	Jamie Malone
2012-2013	Paula Luff
2011-2012	Michelle Trame
2010-2011	Pam Lytel, Walter O'Neill, Mary Shaw
2009-2010	(Not Awarded)
2008-2009	Nancy Calvert
2007-2008	Chris Peterson
2006-2007	Bruce Foote
2005-2006	Larry Matejka
2004-2005	J. Robert Barr
2003-2004	Bill Bushaw
2002-2003	(Not Awarded)
2001-2002	(Not Awarded)
2000-2001	(Not Awarded)
1999-2000	Dan Mann
1998-1999	Dallas Martin
1997-1998	Vicki Shipley
1996-1997	Rebecca Waltrip
1995-1996	Senator Paul Simon
1994-1995	Donna Sobie
1993-1994	Sally Floyd
1992-1993	Ann Acton
1991-1992	Orlo Austin
1990-1991	Pamela Britton

President's Awards

Year	Recipient	President	Year	Recipient	President
2019-2020	Mary Shaw	Mark San Marino	1999-2000	Lori Hall	Marsha Weiss
2018-2019	Kim Eck	Michelle Cornell	1998-1999	Bob Andersen	Bill Bushaw
2017-2018	Aesha Engeldinger	Michelle Stipp	1997-1998	Donna Peltz	Howard Florine
2016-2017	Marcus Szymanoski	Maureen Amos	1996-1997	Sharon Sweeney	Dan Mann
2015-2016	Pam Lytel	Amanda Fijal	1995-1996	Joanna Dill	Ann Acton
2014-2015	Samuel Nelson	Janet Ingargiola	1994-1995	Dan Mann	Rebecca Waltrip
2013-2014	Jamie Petersen	Mary Shaw	1993-1994	Donna Sobie	John Flynn
2012-2013	Marchello Johnson	Joanna Dye	1992-1993	Howard Florine	Francois Hajduk
2011-2012	Cheryl Howerton	Jana Albrecht	1991-1992	Herschel Wallace	Bruce Foote
2010-2011	Mark Holysz	Michelle Trame	1990-1991	Jone Zieren	John Jennetten
2009-2010	Jana Albrecht	Sue Swisher	1989-1990	Francois Hajduk	Herschel Wallace
2008-2009	Mary Shaw	Paula Luff	1988-1989	Rick Steudel	Sally Ford
2007-2008	Michelle Trame	Janet Ozuna	1987-1988	John Flynn	Joseph Camille
2006-2007	Janet Ingargiola	Nancy Calvert	1986-1987	Nancy Donley	Gary Rold
2005-2006	Donna Sobie	Jack Lyons	1985-1986	John Jennetten	G. Kay Jacks
2004-2005	Sue Swisher	Donna Sobie	1984-1985	Greg Miller	David Whitaker
2003-2004	Terri Hare	Colby Sellers	1983-1984	B. Ann Hageman	Steve Bellin
2001-2002	Nancy Calvert	Kathy Facenda	1982-1983	Dennis Wentworth	Ray Pranske
2000-2001	Michelle Trame	Cheryl Warmann	1981-1982	Steve Bellin	K. Edmunds

Thank You For Attending

