

# 2020 ILASFAA Annual Conference

March 9-11, 2020  
Marriott Naperville Chicago  
Naperville, IL



## Roaring Into The Future!

# Welcome to the 2020 ILASFAA Annual Conference!

I am honored to serve as ILASFAA President for the 2019-2020 year. As we enter the 2020s, I look forward to working with each of you to continue supporting Illinois' student financial aid professionals.

Looking toward the future of our organization, I have charged our board and committee chairs with focusing on two priorities. The first is to complete modernization of our website and communication capabilities. The second is to increase ILASFAA membership and deepen volunteer engagement. These will help solidify ILASFAA's foundation for the future as we strive to execute the strategic plan and fulfil ILASFAA's mission. I believe everything we do should be mission-focused, so here's reminder of why ILASFAA exists:

## **Mission Statement:**

*ILASFAA is a professional organization of student financial aid administrators representing institutions, supporters, and state agency personnel, engaged in or concerned with the ethical administration and/or support of student financial aid. Our mission is to provide quality training, professional development, networking opportunities, and effective communications for our membership. Our organization acts as an advocate for students, their families, and all post-secondary institutions.*

*Areas of strategic focus:*

- *Association Infrastructure*
- *Networking & Communications*
- *Training & Professional Development*
- *Advocacy & Legislative Issues*

As an all-volunteer organization, ILASFAA is only as strong as its members who share their talents, time and dedication. With that, I encourage each of you to consider serving in any capacity you can. Whether joining a committee, presenting a conference session, or simply encouraging others within your professional network to join, it all helps. I encourage you to consider ILASFAA's mission and strategic focus as we embark on our 51<sup>st</sup> year. I look forward to working with each of you to continue supporting our colleagues over the coming months.

**Mark D. San Marino**  
**ILASFAA President, 2019-2020**

# Your Current Leaders

2019-2020 ILASFAA Executive Board Members

**President** Mark D. San Marino, DeVry University - Chicago

**President-Elect** Karen LeVeque, DePaul University

**Past President** Michelle Cornell, Illinois State University

**Executive Vice President** Dawn Kamphaus, Parkland College

**Vice President for Community Colleges** Pam Lytel, Parkland College

**Vice President for Health Professions** Tim Marten, St. John's College of Nursing

**Vice President for Private Colleges** Tobyn Friar, Loyola University Chicago

**Vice President for Proprietary Institutions** Megan Meyer, Chamberlain College of Nursing

**Vice President Senior Public Institutions** Bobbi Smith, Western Illinois University

**Secretary** Debbie Forrester, Elmhurst College

**Treasurer** Jo Branson, Spoon River College

**Treasurer-Elect** Jennifer Schultz, Sauk Valley Community College

**Northern Regional Coordinator** Kelly Owens, Elgin Community College

**Chicago Regional Coordinator** Jose Ayala, University of Illinois-Chicago

**Southern Regional Coordinator** Cheri Rushing, Rend Lake College

**Ex-Officio** Samuel Nelson, Illinois Student Assistance Commission - Deerfield



## **NASFAA U Credential Sessions**

ILASFAA is pleased to offer several NASFAA U credential sessions at its 2020 Annual Conference. By attending these sessions, you will receive training that will prepare you to take a NASFAA credentialing exam and earn a NASFAA credential on that topic. Due to time constraints, materials will generally be covered in an “overview” format and will likely require studying on your own before taking the credential exam.

Each of the NASFAA Credential sessions is a \$109 value and are all available to you at no additional cost as an added benefit of attending the conference.

You do not need to pre-register to attend these sessions. Study materials for all NASFAA credentials offered at the conference will be sent to all attendees after the conference has ended. Even if you do not attend a credential session, you will still have the option to study on your own and take the credential exam.

# **Conference Tips and Reminders**

Download the **free conference app – Whova** – and use it to plan your day and join in various discussion groups. After downloading, search for the ILASFAA Conference and enter this code to join: **ILASFAA2020**.

The conference app also has a pre-set meetup discussion group for conference attendees who would like to attend local services in observance of **Purim**.

**WiFi Information:** Network: **Marriott\_CONFERENCE**, Password: **ILASFAA**

ILASFAA **Exhibitors** will be located in Grand Ballroom Prefunction (outside of the Grand Ballroom) on Monday and Tuesday of the conference. Be sure to take advantage of their expertise and engage in some meaningful conversations with them.

There will not be designated snack breaks offered throughout the conference, but you will find snacks on your favorite vendor's table.

If this is your first time attending an ILASFAA Conference, consider attending the **Newcomers' Session** on Monday, March 9th at 10:45 a.m. in Conference Room D.

**Dinner on Monday, 3/9 is on your own**, and there are several restaurants convenient to the hotel. A listing of restaurants is available on the next page of this program, as well as in the Additional Resources section of the Whova app. The discussion section of the app has a "Monday Night Dinner" meetup organized so that you may coordinate dinner with other conference attendees. All other conference meals are covered by your conference registration fee.

**Breakfast, Wednesday, 3/11** will not be available through the conference before the morning sessions. The only meal will be brunch during the general session later that morning.

# Meals/Refreshment Plans

## Monday, 3/9

- ✧ Lunch – Buffet
- ✧ Vendor Reception: Join us in celebrating and thanking our vendors. Appetizers provided and cash bar available.
- ✧ Dinner on your own—list of restaurants included on the next page and in the Whova app under the “Dining” tab of the Additional Resources section

## Tuesday, 3/10

- ✧ Breakfast – Buffet
- ✧ Lunch – Buffet
- ✧ Dinner – Plated (selected at registration)
- ✧ Post-Dinner Entertainment:
  - ✧ Paint and Sip
  - ✧ Trivia Night
  - ✧ Cash Bar

## Wednesday, 3/11

- ✧ Brunch – Buffet



Here are a few casual dining establishments convenient to the Marriott Naperville...

## **Cooper's Hawk Winery and Restaurant**

*Hours: Mon-Thurs, 11am-9:30pm*

A modern, casual dining experience in an inviting, upscale setting. Offers a contemporary, American menu created with handcrafted wines in mind.

<https://chwinery.com/locations/illinois/naperville>

## **Maggiano's Little Italy at Freedom Commons**

*Hours: Mon-Thurs, 11am to 10pm*

Freshly prepared Italian-American cuisine in an old world atmosphere.

<https://locations.maggianos.com/illinois/naperville/1847-freedom-drive/>

## **White Chocolate Grill**

*Hours: Sun-Mon, 11am to 9pm; Tues- Sat, 11am to 10pm*

A contemporary American restaurant with a diverse menu of classic American fare.

<https://whitechocolategrill.com/>

## **Invicto**

*Hours: Sun-Thurs, 11am to 9pm*

A retro market stand serving authentic Mexican street foods.

<https://theinvicto.com/>

## **Jason's Deli**

*Hours: Sun-Sat; 10am to 10pm*

Menu offers everything from sandwiches to salads made with fresh ingredients.

<https://www.jasonsdeli.com/>

## **Morton's The Steakhouse**

*Hours: Sun, 5pm to 10pm; Mon-Thurs, 5:30pm to 10pm*

A classic dining experience boasting succulent steaks and seafood and vast wine selections.

<https://www.mortons.com/naperville/>

## **Sharko's BBQ**

*Hours: Sun-Thurs, 11am to 8pm*

Counter service menu with authentic smoked meats and sides. Hand squeezed lemonade.

<https://sharkosbbq.com/>

## **Old Town Pour House**

*Hours: Sat-Sun; 10am to 10pm; Mon-Thurs, 11:30am-11pm*

Restaurant and bar featuring 90 craft beers on tap and classic American food with a twist.

<https://www.oldtownpourhouse.com/naperville>

## **Naf Naf Grill**

*Hours: Sun-Sat, 10:30am to 10pm*

The premium destination for fresh, authentic Middle-Eastern food.

<https://www.nafnafgrill.com/>

# ILASFAA 2020

## GIFT BASKET RAFFLE!

ILASFAA will host a gift basket raffle with proceeds going to the Reality Store for 2020. Please consider donating a gift basket for the raffle (suggestions below), supplies, and school swag to benefit the Reality Store. You can drop off gift baskets for the raffle at the registration desk. Please come prepared to purchase raffle tickets to contribute to the cause! Tickets will be \$1 for one ticket, \$5 for six tickets, or \$20 for 25 tickets. If you donate a gift basket to the raffle, you will receive five raffle tickets. Gift basket winners must be present to win.

### Gift Basket Ideas

- Relaxation: eye mask, candle, lotion, moisturizing gloves, massage gift certificate, bath bomb or salts, small blanket
- Golf: golf balls, golf tees, ball marker, golf club brush, Top Golf or Dicks Sporting Goods gift card, towel
- Movie Night: gift card, movie, microwave popcorn, theater candy boxes
- Art Therapy: adult coloring books with colored pencils or markers, candle, small blanket, small canvas, paints, paintbrushes
- Bath Lover: bath salts, bubble bath, candle, body wash, bath bomb, washcloth, loofa, facemask
- Coffee Lover: mug, coffee, syrup
- Craft Beer: various craft beers, mug, bottle opener, snacks
- Dog Lover: treats, bowl, collar, toys
- Margarita: margarita mix, glasses, salt, limes, tequila
- Wine Lover: wine, glasses, cheese, chocolate
- S'mores: graham crackers, marshmallows, chocolate, s'more or fondue sticks, indoor s'more kit
- Bloody Mary: bloody mary mix, olives, vodka, Worcestershire sauce
- Game Night: board games, card games, popcorn, chips, candy
- Casino Night: cards, poker chips, snacks, electronic games
- College Swag: items representing your institution
- Anything else you can think of!

We will also be collecting non-perishable food items to donate to Loaves & Fishes Community Services in Naperville. You can drop items off at the registration desk. You will receive one raffle ticket for all non-perishable donations (maximum one ticket).



# Pre-Conference Sessions



Presenter	Session Title and Description	Location
Tim Marten, St. John's College of Nursing	<b><i>NASFAA U Credential Session: Return of Title IV Funds</i></b> This session will examine how to handle a student's Title IV funds when they withdraw from school before completing the payment period or period of enrollment. In addition to providing an introduction to the general requirements for the return of Title IV funds, this session will explain how to determine the withdrawal date, help you understand the steps of the R2T4 formula, and provide guidance on post-withdrawal disbursements and time frames. Once you complete this training, you will be prepared to take the NASFAA credential test for R2T4 at no additional cost to you (a \$109 value).	Monday, March 9 <sup>th</sup> 9:00 AM -- 10:45 AM Conference Room A
Kelly Owens, Elgin Community College	<b><i>NASFAA U Credential Session: Direct Loans</i></b> An overview of the Direct Loans NASFAA Credential information to help attendees get a base of information to then study on their own in preparation to take the NASFAA Credential test.	Monday, March 9 <sup>th</sup> 9:00 AM -- 10:45 AM Conference Room B

# General Sessions



Presenter	Session Title and Description	Date, Time & Location
<p>Eric Zarnikow, Executive Director, Illinois Student Assistance Commission (ISAC)</p>	<p><b>ISAC Update</b> ISAC’s executive staff members will provide an update on higher education initiatives in Illinois, as well as a legislative and operational update.</p>	<p>Monday, March 9, 12:45 – 2:00 PM, Grand Ballroom</p>
<p>Katharine Gricevich Director of Government Relations and Legislative Liaison (ISAC)</p>	<p>Carol Cook Managing Director of ISAC’s Program Services and Compliance Division</p>	
<p>Karen McCarthy Director of Policy Analysis (NASFAA)</p>	<p><b>NASFAA Update</b> This NASFAA Federal Update will provide a high-level landscape of the Washington political climate with a focus on federal financial aid policy and how it has impacted students and institutions in recent years. Overall trends in student aid will be discussed including an overview of reauthorization proposals and predictions for how student aid funding will fare in future budget negotiations. The session will also provide an overview of NASFAA-led projects, services, and advocacy efforts</p>	<p>Tuesday, March 10, 8:30 – 9:30 AM, Grand Ballroom</p>
<p>Chad Olson, Assistant Director in the Office of Student Financial Aid at Iowa State University and MASFAA President- Elect.</p>	<p><b>MASFAA Update</b> Information on what is MASFAA, the importance of MASFAA, and updates on the organization as a whole.</p>	<p>Tuesday, March 10, 1:00 – 1:15 PM, Grand Ballroom</p>

# General Sessions



Presenter	Session Title and Description	Date, Time & Location
Reggie Kee, Motivational Speaker, Author and Leadership Trainer (Ink Well Spoken)	<b><i>Common Genius, Uncommon Destiny</i></b> <b>Common Genius, Uncommon Destiny</b> empowers individuals with an opportunity to self-ascribe the genius potential that each of them possess. This latent potential often goes by unchecked and underdeveloped due to how genius potential is often only accredited to academic prowess or individuals who have performed outstanding feats in fields that are often beyond the scope and comprehension of the general populace. As such, this workshop deconstructs the term <b>GENIUS</b> into something more accessible which revolves around a simple equation: <b>GENIUS + PASSION + TALENT + PURPOSE</b> . Each component of this equation receives a similar deconstruction and reconstruction which shifts paradigms; thus, positioning them to unlock their genius within. This is done via personal testimonies of the speaker regarding the need to go through trial and error to access what true PASSION, TALENT and PURPOSE is for any individual. The personal testimonies shared culminates in the realization of this equation in the lives of the speaker's children who, at the ages of 9 and 7 years old, are already beginning to believe and execute their genius within.	Tuesday, March 10, 1:30 – 2:30 PM, Grand Ballroom
Anita Olivencia Training Officer, U.S. Department of Education	<b><i>Federal Update</i></b> Anita will close out the conference with a comprehensive review of the U.S. Department of Education's Title IV activities and initiatives..	Wednesday, March 11 10:50 AM – 11:50 AM, Grand Ballroom



## REGGIE KEE

**Motivational Speaker, Author, and Leadership Trainer**

Reggie Kee (d.b.a. Reggie Legend) is the author of multiple self-published books: [Steel Waters VOLUME I: DUPLICATE AUTHENTICITY](#), [Defacing the Music: What Slips into the Grooves Once God Gets Removed](#) and [Common Genius, Uncommon Destiny](#).

As a youth advocate and motivational speaker, Reggie tours local school districts motivating a variety of students with material geared towards specific needs. Reggie offers direction to students in college-preparatory classes based on his own experiences as both a student and financial aid advisor through a series of workshops. The content of his newest book enhances said workshops by exploring the status of the word "genius" as an accessible commodity which exists in all of us through the formula:

**GENIUS = PASSION + TALENT + PURPOSE**

Reggie studied at the University of Delaware; receiving a Bachelor's Degree in Computer Engineering in 2000. He went on to earn a Master's in Business Administration from Argosy University with a concentration in Leadership Management in 2006.

Reggie married his wife, Quiana Kee, on August 21, 2004. Together, they have two young children who are also self-published authors ([Josiah Kee](#) and [Paige Turner](#)), were featured columnists for The Chicago Defender and are co-founders of **Ink Well Spoken** and **Manu Forti Ministries**; which serve as the marketplace and faith-based initiatives for motivational speaking.



## **LAURA ELLMAN**

### **Illinois State Senator**

State Senator Laura Ellman was elected to serve in the Illinois General Assembly in November of 2018. Her district includes parts of Naperville, Lisle, Wheaton, Warrenville, West Chicago, Carol Stream, and all of Winfield. Senator Ellman currently serves on a number of committees, including Higher Education, Agriculture, Government Accountability & Pension, and Veterans Affairs. She is also Vice Chair of the Energy and Public Utilities committee.

Senator Ellman has a love for learning and solving problems. She was the first child to go to college in both her parents' families. After graduating from Grinnell College with a degree in mathematics, she earned a masters degree in applied statistics at the University of Iowa.

As an assessor at Argonne National Laboratory, Ellman knows what it takes to solve complex problems. Professionally, she has more than 25 years of experience working in manufacturing and engineering and dealing with regulations and policies. She has also been active in her community through her work on the Naperville Fair Housing Commission, Toastmasters, and as a volunteer with Habitat for Humanity, Feed My Starving Children, and as an ESL tutor.

Senator Ellman is looking forward to this legislative session and supporting legislation that will serve the interests of the constituents of District 21. She has sponsored or co-sponsored bills that alleviate some of the property tax burden on seniors, create scholarships for adults pursuing vocational careers, establish apprenticeship grant programs at community colleges, and repeal the 1998 Kyoto Protocol, all of which passed the Senate during the 2019 legislative session.

Senator Ellman currently lives in Naperville with her husband Pete, a musician and small business owner, and their two children - Lizzie, a college freshman, and Barrett, a high school sophomore. In addition to amateur woodworking and projects around the house, Senator Ellman enjoys sports—she's been playing basketball every week for over twenty years, participates in triathlons, and ran a marathon (one was enough!).

The Senator and her family also enjoy traveling all over America in their pop-up camper. The Senator invites you to reach out to her staff at any time to express your opinion on state issues, if you need assistance dealing with a state agency, or if you have any questions about state government.

# Guest Speakers



## **KAREN MCCARTHY**

**Director of Policy Analysis  
National Association of Student Financial Aid Administrators (NASFAA)**

Karen is the Director of Policy Analysis at NASFAA. She began her career in student aid working in the financial aid offices at several large, 4-year institutions, including Boston University, Miami University of Ohio, and The Ohio State University. She serves on the Department of Education's FAFSA Advisory Group and has served as NASFAA's representative at negotiating rulemaking sessions, most recently covering Accreditation and Innovation in 2019. She has worked with various NASFAA task forces including Reauthorization, Campus-based Allocation Formula, Public Service Loan Forgiveness, Graduate and Professional Issues, FAFSA Simplification, "One Grant One Loan", and R2T4.

A native of Massachusetts, she earned a bachelor's degree from Cornell University and a master's degree from The Ohio State University.

## **Chad Olson**

**Assistant Director in the Office of Student Financial Aid at Iowa State University  
MASFAA President Elect**

Chad Olson is an Assistant Director in the Office of Student Financial Aid at Iowa State University, where he supervises the Student Loan and Client Services areas. Chad has worked in the financial aid profession for 18 years. He has served IASFAA as president and vice-president, has served as a faculty member for the MASFAA Summer Institute and Leadership Symposium, and has been a member of the MASFAA Awards, Donor Development, and Professional Development Committees. Chad is proud to serve you as the current MASFAA President-Elect.

Chad lives in Gilbert, IA, with his wife Emily, and his 10 year old boy/girl twins. His 20 year old son is a sophomore at Iowa State University.

## **ANITA OLIVENCIA**

**Training Officer  
U.S. Department of Education (ED)**

Anita Olivencia is a Training Officer with the U.S. Department of Education and works out of the Boston Regional Office. She comes with 28 years' of work experience between postsecondary institutions and the U.S. Department of Education.

# Guest Speakers



## **ERIC ZARNIKOW**

**Executive Director  
Illinois Student Assistance Commission (ISAC)**

Eric Zarnikow was appointed Executive Director of **the** Illinois Student Assistance Commission (ISAC) in February 2012. At ISAC, he leads approximately 300 coworkers in three locations in support of ISAC's mission to help make college accessible and affordable for Illinois students. ISAC's programs include a range of grants and scholarships, student loan servicing and default prevention, high quality and informed research, college access and outreach activities, and oversight of the Illinois 529 prepaid tuition program. Prior to joining ISAC, Eric was the Associate Administrator for the Office of Capital Access with the U. S. Small Business Administration (SBA) in Washington, DC, where he was responsible for all agency programs and operations concerning financial assistance to small businesses, reporting to the head of the SBA. At the SBA he managed distribution channels with over 5,000 financial partners and supervised 800 employees and contractors, along with a \$90 billion loan and investment portfolio.

Eric has over 20 years of experience in the private sector, most recently as Senior Vice President, Chief Risk Officer and Treasurer for The ServiceMaster Company, one of the world's largest residential and commercial service networks with brand names including TruGreen, Terminix, American Home Shield, ServiceMaster Clean, and Merry Maids. He also served as Vice President and Treasurer of Gaylord Container Corporation, a manufacturer of containerboard and corrugated containers, where he helped complete a \$70 million IPO and listing on the American Stock Exchange. He started his career in public accounting at Deloitte. Eric received his BS in Industrial Administration from Iowa State University, his MBA from Drake University and is a Certified Public Accountant.

## **Katharine Gricevich**

**Director of Government Relations and Legislative Liaison  
Illinois Student Assistance Commission (ISAC)**

Katharine Gricevich is Director of Government Relations and legislative liaison for the Illinois Student Assistance Commission. She previously worked as a legislative analyst for the Illinois General Assembly on education and local government issues.

## **Carol Cook**

**Managing Director of ISAC's Program Services and Compliance Division  
Illinois Student Assistance Commission (ISAC)**

Carol is currently the Managing Director of ISAC's Program Services & Compliance Division and oversees the operations of ISAC-administered programs including scholarships, grants, and the College Illinois! prepaid tuition program, as well as ISAC's Call Center, partner training, institutional eligibility, loan guaranty and default prevention activities.



Time	Session	Location
8:00 AM - 11:00 AM	Exhibitor Set-Up	<i>Prefunction</i>
8:00 AM - 4:00 PM	Registration Desk Open	<i>West Entrance 1</i>
9:00 AM – 10:45 AM	Pre-Conference Sessions 1. NASFAA Credential: R2T4 2. NASFAA Credential: Direct Loans	<i>Conference Room A Conference Room B</i>
10:45 AM - 11:30 AM	Newcomer's Welcome Session	<i>Conference Room D</i>
11:00 PM - 5:00 PM	Exhibit Area Open	<i>Prefunction</i>
11:30 PM - 12:45 PM	General Session ▪ Lunch ▪ President's Welcome ▪ Vendor Introductions	<i>Grand Ballroom</i>
12:45 PM - 2:00 PM	General Session ▪ ISAC State Update	<i>Grand Ballroom</i>
2:00 PM - 2:15 PM	Break (15 mins)	
2:15 PM - 3:15 PM	Interest Sessions (60 mins) 1. ISAC: Rise Act 2. Developing a Policy and Procedure Manual 3. Majoring in Money 4. Legislative Issues 5. NASFAA Credential: Verification Overview	<i>Conference Room A Conference Room B Conference Room D Conference Room E Conference Room F</i>
3:15 PM - 3:30 PM	Break (15 mins)	
3:30 PM – 4:30 PM	Interest Sessions (60 mins) 1. ISAC: Overview of Programs 2. NASFAA Credential: Professional Judgement 3. NASFAA Credential: Cost of Attendance 4. America Reads/America Counts/Community Service Programs 5. Change Management 6. Refi Trends	<i>Conference Room A Conference Room B Conference Room C Conference Room D  Conference Room E Conference Room F</i>
4:30 PM – 5:30 PM	Vendor Reception	<i>Prefunction</i>
5:30 PM - 10:00 PM	Dinner on Your Own	





Time	Session	Location
7:30 AM - 8:30 AM	Breakfast	<i>Grand Ballroom</i>
7:30 AM - 2:00 PM	Registration Desk Open	<i>West Entrance 1</i>
8:00 AM - 4:00 PM	Exhibit Area Open	<i>Prefunction</i>
8:30 AM - 9:30 AM	General Session • NASFAA Update	<i>Grand Ballroom</i>
9:30 AM – 9:45 AM	Break (15 mins)	
9:45 AM – 10:45 AM	Interest Sessions (60 mins) 1. ISAC: Rise Act (Repeat) 2. Ask a Fed 3. Taxes for the Financial Aid Administrator 4. Veterans Programs/Benefits 5. Organization Involvement 6. Private V PLUS	<i>Conference Room A Conference Room B Conference Room C Conference Room D Conference Room E Conference Room F</i>
10:45 AM - 11:00 AM	Break (15 mins)	
11:00 AM - 12:00 PM	Interest Sessions (60 mins) 1. ISAC: GAP Access Overview 2. Top Audit Findings 3. The Trend of Leaving Illinois for College 4. Veterans Programs/Benefits (Repeat) 5. Business Etiquette	<i>Conference Room A Conference Room B Conference Room C Conference Room D Conference Room F</i>
12:00 PM - 1:15 PM	General Session Lunch • Lunch • ILASFAA Business Meeting • MASFAA Update	<i>Grand Ballroom</i>
1:15 PM – 1:30 PM	Break (15 mins)	



Time	Session	Location
1:30 PM – 2:30 PM	General Session <ul style="list-style-type: none"> <li>Keynote: Reggie Kee                             <ul style="list-style-type: none"> <li>Common Genius, Uncommon Destiny</li> </ul> </li> </ul>	<i>Grand Ballroom</i>
2:30 PM – 2:45 PM	Break (15 mins)	
2:45 PM – 3:45 PM	Interest Sessions (60 mins) <ol style="list-style-type: none"> <li>IACRAO Presentation</li> <li>Ask a Fed</li> <li>Verification in the Real World</li> <li>Ask the VA</li> <li>Strategies for Slowing Down and Living in the Moment</li> <li>NASFAA Credential: Consumer Information</li> </ol>	<i>Conference Room A</i> <i>Conference Room B</i> <i>Conference Room C</i> <i>Conference Room D</i> <i>Conference Room E</i> <i>Conference Room F</i>
3:45 PM - 4:00 PM	Break (15 Mins)	
4:00 PM - 5:00 PM	Sector Meetings <ol style="list-style-type: none"> <li>Community Colleges</li> <li>Senior Public Institutions</li> <li>Private Colleges</li> <li>Exhibitors</li> <li>Proprietary Institutions</li> <li>Health Professions</li> </ol>	<i>Conference Room A</i> <i>Conference Room B</i> <i>Conference Room C</i> <i>Conference Room D</i> <i>Conference Room E</i> <i>Conference Room F</i>
5:30 PM	<ul style="list-style-type: none"> <li>Cash Bar Opens</li> </ul>	<i>Grand Ballroom</i>
6:00 PM – 7:30 PM	<ul style="list-style-type: none"> <li>Dinner</li> <li>Senator Laura Ellman</li> <li>Awards</li> </ul>	<i>Grand Ballroom</i>
7:30 PM	<ul style="list-style-type: none"> <li>Entertainment                             <ul style="list-style-type: none"> <li>Sip and Paint</li> <li>Trivia Night</li> <li>Cash Bar</li> </ul> </li> </ul>	<i>Naper Ballroom</i>



Time	Session	Location
8:00 AM - 9:00 AM	Registration Desk Open	<i>West Entrance 1</i>
8:00 AM – 9:00 AM	Interest Sessions (60 mins) 1. NASFAA Credential: Packaging and Notifications (Part 1) 2. NASFAA Credential: Administrative Capability 3. Professional Judgement Panel 4. Verification in the Real World (Repeat)	<i>Conference Room A Conference Room B Conference Room C Conference Room D</i>
9:00 AM - 9:15 AM	Break (15 mins)	
9:15 AM – 10:15 AM	Interest Sessions (60 mins) 1. NASFAA Credential: Packaging and Notifications (Part 2) 2. Roaring Together: Working with Other Departments 3. ISAC: Rise Act (Repeat) 4. NASFAA Credential: Satisfactory Academic Progress 5. NASFAA Credential: Campus-Based Programs	<i>Conference Room A Conference Room B Conference Room C Conference Room D Conference Room F</i>
10:15 AM - 10:30 AM	Break (15 mins)	
10:30 AM - 12:30 PM	General Session <ul style="list-style-type: none"> <li>• Brunch</li> <li>• Federal Update, U.S. Department of Education</li> <li>• Closing Ceremony</li> </ul>	<i>Grand Ballroom</i>
12:30 PM – 1:30 PM	<ul style="list-style-type: none"> <li>• Executive Board Meeting</li> </ul>	<i>Naper 1</i>



Presenter	Session Title and Description	Location
Kim Eck & Tania Mendoza, Illinois Student Assistance Commission	<b><i>ISAC: Rise Act</i></b>  This session will provide an overview of the recently enacted Retention of Illinois Students & Equity (RISE) Act. The RISE Act provides a pathway for students who are residents of Illinois and who are not eligible for federal financial aid to apply and receive consideration for any student aid or benefit funded or administered by the State. Learn about the new online Alternative Application for Illinois Financial Aid and other relevant updates.	Conference Room A
Janet Ozuna, Methodist College	<b><i>Developing a Policy and Procedure Manual</i></b>  One of the most important tools in the Financial Aid Office can often be perpetually put on the “back burner” due to time and staff constraints. Join us for an informative session on how to develop, improve and keep current your office’s Policies and Procedures Manual. Be prepared to be so inspired that you will want to rush back to your office immediately after the conference to take on this long overdue project!	Conference Room B
Kathy Facenda -Sallie Mae Maureen Amos -Northeastern Illinois University	<b><i>Majoring in Money: How American College Students Manage Their Finances</i></b>  <i>Majoring in Money</i> , a national study from Sallie Mae, researches how college students, ages 18-24, are managing their finances and using credit. The report examines the methods students use to pay for purchases, their knowledge and use of credit, and their money management skills. Published in 2019, the survey findings show that the majority of students are handling their money responsibly, and are looking for opportunities to improve their financial knowledge. Hear from a school colleague about student financial wellness strategies that contribute to creating a realistic budget, managing loan indebtedness and utilizing campus resources.	Conference Room D
Nathan Eaton Methodist College	<b><i>NASFAA Credential: Verification Overview</i></b>  An overview of the Verification NASFAA Credential information to help attendees get a base of information to then study on their own in preparation to take the NASFAA Credential test.	Conference Room F



Presenter	Session Title and Description	Location
Tania Mendoza, Illinois Student Assistance Commission	<b><i>ISAC: Overview of Programs</i></b>  This session will provide an overview of the scholarship, grant and loan repayment programs administered by the Illinois Student Assistance Commission (ISAC), as well as operational updates for the 2019-20 and 2020-21 award years.	Conference Room A
Maureen Amos, Northeastern Illinois University	<b><i>NASFAA Credential: Professional Judgement</i></b>  An overview of the Professional Judgement NASFAA Credential information to help attendees get a base of information to then study on their own in preparation to take the NASFAA Credential test.	Conference Room B
Melissa Sersland, Northwestern University	<b><i>NASFAA Credential: Cost of Attendance</i></b>  An overview of the Cost of Attendance NASFAA Credential information to help attendees get a base of information to then study on their own in preparation to take the NASFAA Credential test.	Conference Room C
Lyn Morris, Illinois State University	<b><i>America Reads/ America Counts</i></b>  An overview of the American Reads/America Counts aspects of the Work Study Program.	Conference Room D
Chad Olson Iowa State University MASFAA President Elect	<b><i>Building Leadership Skills</i></b>  Presentation on identifying your leadership skills, how to lead and traits to strive for.	Conference Room E
Tracy Drechsler SoFi	<b><i>Trends in Student Loan Refinancing</i></b>  It is estimated that Student loan refinancing is a \$15 billion market annually, we will discuss key borrower trends, market nuances, and the upside of student loan refinancing in a declining interest rate market. This session will also touch on the various products available in the market today as well as tips on how you can advise your graduating population on the best fit for their individual financial situation. This Business Solutions Session is Sponsored by SoFi.	Conference Room F



Presenter	Session Title and Description	Location
Kim Eck & Tania Mendoza, Illinois Student Assistance Commission	<b><i>ISAC: Rise Act (Repeat)</i></b>  This session will provide an overview of the recently enacted Retention of Illinois Students & Equity (RISE) Act. The RISE Act provides a pathway for students who are residents of Illinois and who are not eligible for federal financial aid to apply and receive consideration for any student aid or benefit funded or administered by the State. Learn about the new online Alternative Application for Illinois Financial Aid and other relevant updates.	Conference Room A
Anita Olivencia, U.S. Department of Education	<b><i>Ask a Fed</i></b>  Based on the popularity and effectiveness of the Ask A Fed online and at the FSA training conference you are welcomed to come to this session to ask any question you may have related to Title IV.	Conference Room B
Kelli Gibbons, Heartland Community College	<b><i>Taxes for the Financial Aid Administrator</i></b>  Issues to watch for; where to find the correct answers; what to include when completing FAFSA and what NOT to include.	Conference Room C
Dan Wellman, Illinois Department of Veterans' Affairs	<b><i>Veterans Programs/ Benefits</i></b>  Overview of federal and state veterans' education benefit programs, along with data on the impact of the GI Bill in Illinois.	Conference Room D
Chad Olson Iowa State University MASFAA President Elect & Mark San Marino DeVry University ILASFAA President & Sue Swisher Saint Xavier University	<b><i>Association Involvement</i></b>  Overview of the importance of association involvement, the Association structure, and why you should participate in Professional Activities.	Conference Room E
Julie Finn Cognition Financial & Kathy Facenda Sallie Mae & Sarah Edwards Citizens Bank	<b><i>Private v PLUS: A view Into Today's College Financing Options</i></b>  No two families are the same and must therefore make decisions based on their unique situations – how to pay for college is no different. The more information available, the easier it is to make an informed decision. We'll share with you how families are currently paying for college, and why it's important for you to understand the different options out there. In the PLUS vs. Private conversation, there is not one right answer – one size does not fit all. This session explores the similarities and differences between the two loan programs, the benefits of educating your families on both, and how to get the message out effectively in a way that best fits your campus.	Conference Room F



Presenter	Session Title and Description	Location
Tania Mendoza, Illinois Student Assistance Commission	<b><i>ISAC: GAP Access Overview</i></b>  ISAC's Gift Assistance Programs Access (or GAP Access) is the portal through which online interactions for the purpose of data inquiries and submissions, eligibility announcements, and payment requests for ISAC-administered programs are conducted. This session will provide an overview of the processes and functionalities of GAP Access.	Conference Room A
Anita Olivencia, U.S. Department of Education	<b><i>Top Audit Findings</i></b>  Would you like to learn about the program review process and the most common compliance findings? We will conduct a walk-through of the program review process, highlighting the areas with the current "Top 10 Program Review and Audit Findings." Learn what you can do to improve your school's program administration and to remain in compliance.	Conference Room B
Justin Ball, Bradley University & Andrew Borst, University of Illinois	<b><i>The Trend of Leaving Illinois for College</i></b>  This session looks to examine the growing trend of Illinois students leaving the state for higher education. We will discuss the continuing trend of Illinois out-migration during the past decade, examine newly updated IPEDS/WICHE migration data for these students and breakdown the regions and institutions that they are attending. We will then have a discussion about our observations of how and why this occurs as well as what the future holds from the perspective of high schools and universities.	Conference Room C
Dan Wellman, Illinois Department of Veterans' Affairs	<b><i>Veterans Programs/ Benefits (Repeat)</i></b>  Overview of federal and state veterans' education benefit programs, along with data on the impact of the GI Bill in Illinois.	Conference Room D
Deb Gossman, College Avenue	<b><i>Business Etiquette</i></b>  Will Rodgers was spot-on when he said, "You never get a second chance to make a first impression." Think of all the people you've met in your professional life and consider that many of their recollections are still based on that first meeting. Possibly, that image is a firm handshake, a warm greeting, or prompt helpful email reply; conversely, imagine if they recall a noodle handshake, a brushoff or never receiving a response to their email. Business etiquette and manners have much to do with the Golden Rule - treat others as you would want to be treated. This session will guide SCASFAA members through mannerly ways to engage with students, families (including your own), colleagues, and fellow conference attendees. Topics will include but will not be limited to: Appropriate greeting and handshake; Proper introductions; Dining etiquette; Writing thank-you notes; Rules for effective business/email/phone correspondence; Polite conversation; How to politely diffuse difficult situations.	Conference Room F



Presenter	Session Title and Description	Location
Angela Snow, Carl Sandburg College & Katherine Norris, College of DuPage & Laura Daly, College of DuPage	<b><i>IACRAO Presentation:</i></b> A two part presentation: NSLDS and NSC reporting and what needs improvement. Responding to Audit Findings	Conference Room A
Anita Olivencia, U.S. Department of Education	<b><i>Ask a Fed</i></b>  Based on the popularity and effectiveness of the Ask A Fed online and at the FSA training conference you are welcomed to come to this session to ask any question you may have related to Title IV.	Conference Room B
Debbie Forrester, Elmhurst College	<b><i>Verification in the Real World</i></b>  Using real life verification situations and questions that have been posted to the listserv, this session will review federal regulations, the Application & Verification Guide, and answers from the NASFAA AskRegs site regarding the situation to determine the correct approach for appropriate verification. This is an open discussion session.	Conference Room C
Dan Wellman, Illinois Department of Veterans' Affairs	<b><i>Ask the VA</i></b>  This session will be a free flow question and answer session about federal and state veterans' education benefits. Participants will provide the topics of discussion for this session through their questions.	Conference Room D
Debbie Murphy, Ascendium Education Solutions	<b><i>Strategies for Slowing Down and Living in the Moment</i></b>  In this busy world, our minds are constantly pulled in multiple directions. We have overbooked calendars and compound deadlines—leaving us feeling tired and stressed. While you may not be able to change the volume of responsibilities you have, you can change how you approach each day. Learn how to implement mindfulness into your daily routine. These simple yet powerful practices to help put you in the present, improve engagement, and reduce stress.	Conference Room E
Elizabeth Whalstrom Helgren, Illinois Institute of Technology	<b><i>NASFAA Credential: Consumer Information</i></b> An overview of the Consumer Information NASFAA Credential information to help attendees get a base of information to then study on their own in preparation to take the NASFAA Credential test.	Conference Room F



# Wednesday, March 11

8:00-9:00AM



Presenter	Session Title and Description	Location
Charlie Cox, Spoon River College	<b><i>NASFAA Credential: Packaging and Notifications (Part 1)</i></b> An overview of the Packaging and Notification of Awards NASFAA Credential information to help attendees get a base of information to then study on their own in preparation to take the NASFAA Credential test.	Conference Room A
Michelle Cornell, Illinois State University	<b><i>NASFAA Credential: Administrative Capability</i></b> An overview of the Administrative Capability NASFAA Credential information to help attendees get a base of information to then study on their own in preparation to take the NASFAA Credential test.	Conference Room B
Janet Ingargiola, Danville Area Community College & Janet Ozuna, Methodist College & Sarah Miranti Daly, University of Illinois & Daniel Matamoros Loyola University	<b><i>Professional Judgment Panel</i></b> Join in on our panel's discussion on Professional Judgement: What it is, why should we do it and what are some Best Practices do not only serve our students interest but also remain in compliance for the college.	Conference Room C
Debbie Forrester, Elmhurst College	<b><i>Verification in the Real World (Repeat)</i></b> Using real life verification situations and questions that have been posted to the listserv, this session will review federal regulations, the Application & Verification Guide, and answers from the NASFAA AskRegs site regarding the situation to determine the correct approach for appropriate verification. This is an open discussion session.	Conference Room D

# Wednesday, March 11

9:15-10:15AM



Presenter	Session Title and Description	Location
Charlie Cox, Spoon River College	<b><i>NASFAA Credential: Packaging and Notifications (Part 2)</i></b> A continuation of the Packaging and Notification of Awards NASFAA Credential information to help attendees get a base of information to then study on their own in preparation to take the NASFAA Credential test.	Conference Room A
Tim Marten, St. John's College & Debbie Forrester, Elmhurst College	<b><i>Roaring Together: Working with Other Departments on Campus</i></b> Financial Aid Administration is becoming more dependent on other professional offices for information sharing, reporting, and regulatory compliance. While we financial aid administrators rely on these offices to complete related tasks; sometimes institutional structure, politics, and inter-departmental relationships can hamper effective collaboration. Join this session for a chance to discuss positive relationship building techniques and ways to improve or maintain positive working relationships with departments such as Admissions, Registrar and Business/Bursar.	Conference Room B
Kim Eck & Tania Mendoza, Illinois Student Assistance Commission	<b><i>ISAC: RISE Act (Repeat)</i></b> This session will provide an overview of the recently enacted Retention of Illinois Students & Equity (RISE) Act. The RISE Act provides a pathway for students who are residents of Illinois and who are not eligible for federal financial aid to apply and receive consideration for any student aid or benefit funded or administered by the State. Learn about the new online Alternative Application for Illinois Financial Aid and other relevant updates.	Conference Room C
Bobbi Smith, Western Illinois University	<b><i>NASFAA Credential: Satisfactory Academic Progress</i></b> An overview of the SAP NASFAA Credential information to help attendees get a base of information to then study on their own in preparation to take the NASFAA Credential test.	Conference Room D
Nathan Eaton, Methodist College	<b><i>NASFAA Credential: Campus-Based Programs</i></b> An overview of the Campus-Based Programs NASFAA Credential information to help attendees get a base of information to then study on their own in preparation to take the NASFAA Credential test.	Conference Room F

# Lifetime Achievement Awards



2007-2008

Orlo Austin

2015-2016

Mark Holysz

2017-18

Dan Mann

# New Professional Awards



Year	Recipient
2018-2019	(Not Awarded)
2017-2018	(Not Awarded)
2016-2017	(Not Awarded)
2015-2016	(Not Awarded)
2014-2015	Aesha Williams
2013-2014	Andrew Viscariello
2012-2013	Alex DeLonis
2011-2012	Dawn Good
2010-2011	(Not Awarded)
2009-2010	Janelle Wade
2008-2009	Mary Brown
2007-2008	Jamie Petersen
2006-2007	Tim Wendt
2005-2006	Aimee Jimenez
2004-2005	Marcia Wells

Year	Recipient
2003-2004	Karen Belling
2002-2003	(Not Awarded)
2001-2002	(Not Awarded)
2000-2001	Rhonda Cors
1999-2000	Michelle Stipp
1998-1999	David Peterson
1997-1998	Lori Hall
1996-1997	Pam Maciulewicz
1995-1996	April Helm
1994-1995	Gary Rogers
1993-1994	Brian Terry
1992-1993	Marie Gumler
1991-1992	(Not Awarded)
1990-1991	Samuel Nelson

# Sustained Service Awards



Year	Recipient
2018-2019	Mark San Marino, Nancy Perryman
2017-2018	Michelle Ortiz Wortel, Marchello Johnson
2016-2017	Ruth Pusich, Michelle Cornell, Samuel Nelson
2015-2016	Jamie Petersen, Sherry Summary
2014-2015	Amanda Fijal, Karen Belling, Cheryl Howerton
2013-2014	Salinda "Jo" Branson
2012-2013	Kim Eck, Michelle Stipp
2011-2012	(Not Awarded)
2010-2011	Paula Luff
2009-2010	Joanna Dye
2008-2009	Michelle Trame, Mary Shaw
2007-2008	Jana Albrecht, Maureen Amos, Janet Ingargiola
2006-2007	Mark Holysz, Terri Hare, Doug Carlson
2005-2006	Sue Swisher, John Jennetten
2004-2005	Karen LeVeque, Janet Ozuna
2003-2004	Eric Weems, Kathy Facenda, Jack Lyons
2002-2003	Nancy Calvert, Cheryl Warmann
2001-2002	Janeen Decharinte, Tena Jones
2000-2001	Joanna Dill, Colby Sellers
1999-2000	Bob Andersen, Howard Florine
1998-1999	Ann Acton, Dan Mann
1997-1998	Sally Floyd, Gary Rold, Herschel Wallace
1996-1997	Dick Nelli, Donna Sobie, Mary Ann Watkins
1995-1996	Francois Hajduk, William Bushaw, Marsha Weiss
1994-1995	Pamela Britton, Jone Zieren
1993-1994	Bruce Foote, Donna Peltz
1992-1993	Richard Steudel, Pamela Wagener, Katherine Edmunds
1991-1992	James Heeren, David Sprenkle, Loretta Franklin
1990-1991	John Flynn, Robert Clement, Charles Deacon Jones

# Meritorious Service Awards



Year	Recipient
2018-2019	Karen LeVeque
2017-2018	Katharine Gricevich
2016-2017	(Not Awarded)
2015-2016	Kim Eck
2014-2015	Susan Swisher
2013-2014	Jamie Malone
2012-2013	Paula Luff
2011-2012	Michelle Trame
2010-2011	Pam Lytel, Walter O'Neill, Mary Shaw
2009-2010	(Not Awarded)
2008-2009	Nancy Calvert
2007-2008	Chris Peterson
2006-2007	Bruce Foote
2005-2006	Larry Matejka
2004-2005	J. Robert Barr
2003-2004	Bill Bushaw
2002-2003	(Not Awarded)
2001-2002	(Not Awarded)
2000-2001	(Not Awarded)
1999-2000	Dan Mann
1998-1999	Dallas Martin
1997-1998	Vicki Shipley
1996-1997	Rebecca Waltrip
1995-1996	Senator Paul Simon
1994-1995	Donna Sobie
1993-1994	Sally Floyd
1992-1993	Ann Acton
1991-1992	Orlo Austin
1990-1991	Pamela Britton

# President's Awards



Year	Recipient	President
2018-2019	Kim Eck	Michelle Cornell
2017-2018	Aesha Engeldinger	Michelle Stipp
2016-2017	Marcus Szymanoski	Maureen Amos
2015-2016	Pam Lytel	Amanda Fijal
2014-2015	Samuel Nelson	Janet Ingargiola
2013-2014	Jamie Petersen	Mary Shaw
2012-2013	Marchello Johnson	Joanna Dye
2011-2012	Cheryl Howerton	Jana Albrecht
2010-2011	Mark Holysz	Michelle Trame
2009-2010	Jana Albrecht	Sue Swisher
2008-2009	Mary Shaw	Paula Luff
2007-2008	Michelle Trame	Janet Ozuna
2006-2007	Janet Ingargiola	Nancy Calvert
2005-2006	Donna Sobie	Jack Lyons
2004-2005	Sue Swisher	Donna Sobie
2003-2004	Terri Hare	Colby Sellers
2001-2002	Nancy Calvert	Kathy Facenda
2000-2001	Michelle Trame	Cheryl Warmann

Year	Recipient	President
1999-2000	Lori Hall	Marsha Weiss
1998-1999	Bob Andersen	Bill Bushaw
1997-1998	Donna Peltz	Howard Florine
1996-1997	Sharon Sweeney	Dan Mann
1995-1996	Joanna Dill	Ann Acton
1994-1995	Dan Mann	Rebecca Waltrip
1993-1994	Donna Sobie	John Flynn
1992-1993	Howard Florine	Francois Hajduk
1991-1992	Herschel Wallace	Bruce Foote
1990-1991	Jone Zieren	John Jennetten
1989-1990	Francois Hajduk	Herschel Wallace
1988-1989	Rick Steudel	Sally Ford
1987-1988	John Flynn	Joseph Camille
1986-1987	Nancy Donley	Gary Rold
1985-1986	John Jennetten	G. Kay Jacks
1984-1985	Greg Miller	David Whitaker
1983-1984	B. Ann Hageman	Steve Bellin
1982-1983	Dennis Wentworth	Ray Pranske
1981-1982	Steve Bellin	K. Edmunds



Retiree	Institution
Terri Hare	Western Illinois University
Michele Buikema	Kankakee Community College
Rick Duvendack	Spoon River College
Sally Mullen	Southern Illinois University-Edwardsville
Tracy Wall	Southern Illinois University-Edwardsville
Dolly Dietrich	Midwestern University
Debra O'Connor	Midwestern University
Emily Lawrence	Midwestern University

## Years of Service



Twenty Years – Since 2000		Twenty Five Years – Since 1995	
Recipient	Institution	Recipient	Institution
Thelma Blair	Northeastern Illinois University	Jana Albrecht	Illinois State University
Todd Burns	Heartland Community College	Aida Asencio-Pinto	Concordia University
Bridget Curl	Illinois State University	Ada Chin	Chicago-Kent College of Law
Desmond Hamblet	Moody Bible Institute	Nathan Ernst	Midwestern University
Vicki Jung	Southwestern Illinois College	Kimberly Jenkins	PNC Bank
Jenny Madsen	College of DuPage	Carolyn Lach	North Parent University
Krista Maratto	DePaul University	Paul Oliver II	ISAC- Deerfield
Rebecca Martin	Northern Illinois University	Jane Owen	Wabash Valley College
Alison Mills	Lincoln Land Community College	Serrita Woods	St. Anthony College of Nursing
Kristina Taylor	Parkland College	Florence Buchanon	Illinois State University
Thirty Years – Since 1990		Forty Years – Since 1980	
Becky Davis	Ascendium Education Group	Bruce Foote	University of St. Francis
Patrick James	School of the Art Institute of Chicago	Sharon Johnson	ISAC- Deerfield
Maria Lebron	Northeastern Illinois Univeristy	Daniel Mann	UIUC
Lyn Morris	Illinois State University	Janet Ozuma	Methodist College of Nursing
Dee Rotolo	SIU- Carbondale	<b>Forty Five Years – Since 1975</b>	
Thirty Five Years – Since 1985			
Jane Lemke	CommonBond		

# Thank You for Your Service!



## Awards/Recognition

Michelle Cornell, Chair  
Jana Albrecht  
Alexiss Davis  
Tammy Garza  
Cheryl Warmann

## College Awareness & Preparation (CAP)

Ekateryna Bondareva, Chair  
Maureen Amos  
Marcia Boyd  
Lydia Dunmyer  
Katie Eilers  
Gretchen Hampsey  
Vanessa Teran-Martinez  
Matt Zarris

## Conference Facilities

Debbie Forrester, Co-Chair  
Elyse Weller, Co-Chair  
Naomi Barr,  
Robert Bielmeier  
Ana Cardenas  
Haiti Eastin  
Michelle Metten  
Megan Meyer  
Katie Mueller  
Nancy Perryman  
Jennifer Schultz  
Michelle Wortel

## Electronic Communications

Bambie Roy, Chair  
Michelle Cornell  
Aesha Engeldinger  
Nicole Jennings  
Michelle Wortel

## Conference Program

Nathan Eaton, Co-Chair  
Courtney Ruffatti, Co-Chair  
Jose Ayala  
Naomi Barr  
Kim Eck  
Kathy Facenda  
Julie Finn  
Debbie Forrester  
Tobyn Friar  
Deb Gossman  
Danielle Long  
Tania Mendoza  
Kelly Owens  
Sylvia Ponce De Leon  
Maribel Ruiz  
Heidi Schmidt

## Conference Site Selection

Mary Shaw, Chair

## Corporate Support

Kathy Facenda, Co-Chair  
Michelle Stipp, Co-Chair  
Diana Daily  
Julie Finn

## Diversity Issues

Debbie Forrester, Chair  
Laura Carrillo  
Joseph Cunanan  
Aesha Engeldinger  
Tobyn Friar  
Kelsey Gerber  
Janet Ingargiola  
Rodney Lumpkins  
Corina Marquez Chavez  
Tania Mendoza  
Leticia Moreno  
Krystal Wilson  
Michelle Wortel

## Event Registration

Jennifer Schultz, Chair  
Sandra Bland  
Leigh Brinson  
Peggy Bryant  
Debbie Forrester  
Cheryl Howerton  
Katie Mueller  
Samuel Nelson  
Beatriz Ruiz  
Patricia Sanchez  
Jennifer Stout  
Elyse Weller  
Serrita Woods

## Finance

Michelle Cornell, Chair  
Salinda Branson  
Karen LeVeque  
Marcus San Marino  
Chilwana Thompson

## Governance

Michelle Cornell, Chair  
Amanda Fijal  
Janet Ingargiola  
Samuel Nelson  
Jamie Petersen  
Mary Shaw  
Michelle Stipp

## Graduate/Professional School Issues

Michelle Cornell, Chair



# Thank You for Your Service!



## ILASFAA/ISAC Formula Operations and Rules

Scott Seibring, Chair  
Bridget Curl  
Carol Cook  
Charles Boudreau  
Ellen Greenan  
Janeen Decharinte  
Janet Ozuna  
Katharine Gricevich  
Kim Eck  
Leigh Brinson  
Michelle Trame  
Shanda Byer  
Steven Markese  
Susan Kleemann  
Susan Swisher  
Todd Burns

## ISAC Representative

Samuel Nelson

## Leadership Task Force

Cheryl Warmann

## Legislative Issues

Bobbi Smith, Chair  
Charles Boudreau  
Donita Cook  
Katharine Gricevich  
Marcus San Marino  
Sharon Webber

## Member Support

Michelle Wortel, Chair  
Deanna Eden  
Kari Ellet  
Ellen Frost  
Rebecca Martin  
Thaddeus Paskert  
Brenda Peoples  
Kendra Perdue-Smith  
Chris Steckmann  
Christopher Wise

## Nominations/Elections

Michelle Cornell, Chair  
Maureen Amos  
Amanda Fijal  
Janet Ingargiola  
Marchello Johnson  
Marcus San Marino  
Mary Shaw  
Michelle Stipp

## Research

Christine Ciccione  
Debbie Forrester  
Carmen Hernandez  
Michelle Metten

## Training and Professional Development

Kim Eck, Co-Chair  
Jennifer Stout, Co-Chair  
Michelle Cornell  
Allecia Correll  
Shelby DeMarb  
Kim Eck  
Kelli Gibbons  
Lori Rakoski  
Jennifer Stout  
Elyse Weller

## Veterans Advisory Committee

Michelle Cornell, Chair



# Your Future Leaders

## 2020-2021 Executive Board Members



**President** Karen LeVeque, DePaul University

**President-Elect** Michelle Ortiz Wortel, University of Chicago-Law School

**Past President** Mark D. San Marino, DeVry University - Chicago

**Executive Vice President** Elyse Weller, Southern Illinois University- Carbondale

**Vice President for Community Colleges** Pam Lytel, Parkland College

**Vice President for Health Professions** Tim Marten, St. John's College of Nursing

**Vice President for Private Colleges** Sue Swisher, Saint Xavier University

**Vice President for Proprietary Institutions** Megan Meyer, Chamberlain College of Nursing

**Vice President Senior Public Institutions** Jen Stout, Eastern Illinois University

**Secretary** Debbie Forrester, Elmhurst College

**Treasurer** Jennifer Schultz, Sauk Valley Community College

**Treasurer-Elect** Jo Branson, Spoon River College

**Northern Regional Coordinator** Jamie Peterson, Oakton Community College

**Southern Regional Coordinator** Dawn Kamphaus, Parkland College

**Chicago Regional Coordinator** Daniel Matamoros, Loyola University Chicago

**Ex-Officio** Samuel Nelson, Illinois Student Assistance Commission - Deerfield

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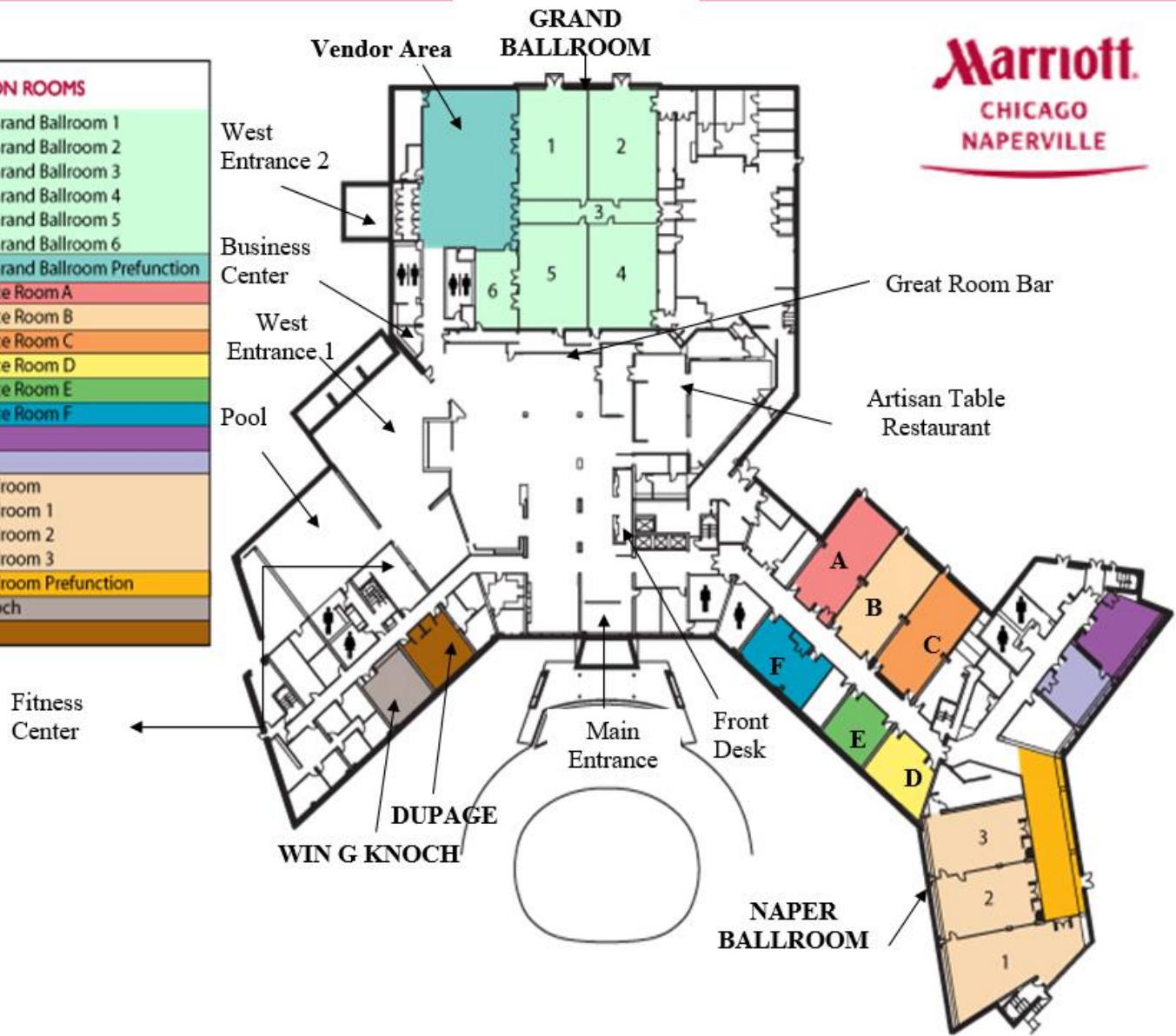
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STUDENT LOANS

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FUNCTION ROOMS	
Marriott Grand Ballroom 1	
Marriott Grand Ballroom 2	
Marriott Grand Ballroom 3	
Marriott Grand Ballroom 4	
Marriott Grand Ballroom 5	
Marriott Grand Ballroom 6	
Marriott Grand Ballroom Prefunction	
Conference Room A	
Conference Room B	
Conference Room C	
Conference Room D	
Conference Room E	
Conference Room F	
Bailey	
Hobson	
Naper Ballroom	
Naper Ballroom 1	
Naper Ballroom 2	
Naper Ballroom 3	
Naper Ballroom Prefunction	
Win G Knoch	
Dupage	





**Thank You**



**for Attending**

