

# MAKING CONNECTIONS: u r ILASFAA



2010 ILASFAA Annual Conference  
Crowne Plaza  
Springfield, IL  
March 24, 25 and 26, 2010

## ILASFAAA Annual Conference Program Wednesday, March 24

10:30 – 11:30 a.m.	<b>MASFAA Local Arrangements Committee Meeting</b>	<b>Illinois</b>
10:30a.m. – 1:00 p.m.	<b>Exhibitor Set-Up</b>	<b>Plaza H/I</b>
11:00 a.m. – 5:00 p.m.	<b>Registration Desk Open</b>	<b>Hotel Lobby, 1<sup>st</sup> Floor</b>
11:30 a.m. – 12:30 p.m.	<b>Combined Executive Board Meeting</b> Sue Swisher, ILASFAA President Michelle Trame, ILASFAA President-Elect	<b>Governor</b>
12:30– 1:00 p.m.	<b>Pre-Conference Session - Making the Most of the ILASFAA Conference</b> This session is designed for association members who have not attended more than a couple of conferences and will discuss how to use your time at ILASFAA.  Jeanne Locarnini, Associate Director of Financial Aid, Loyola University  Eric Weems, Director of Financial Aid, Loyola University Co-Chairs, ILASFAA Conference Program Committee	<b>Sapphire/ Diamond</b>

1:00– 1:05 p.m.	<p><b>President’s Welcome</b></p> <p>Sue Swisher, Assistant Vice President for Student Financial Services, Saint Xavier University</p>	<b>Sapphire/ Diamond</b>
1:05– 2:15 p.m.	<p><b>General Session - Federal Update</b></p> <p>Jeff Baker, Director, Policy Liaison and Implementation, Federal Student Aid, U.S. Department of Education</p>	<b>Sapphire/ Diamond</b>
2:00– 5:30 p.m.	<p><b>Exhibitor Area &amp; ILASFAA Booth Open</b></p>	<b>Plaza H/I</b>
2:15– 2:30 p.m.	<p>Break</p>	<b>Plaza H/I</b>
2:30– 3:45 p.m.	<p><b>INTEREST SESSIONS</b></p>	
	<p><b>Two Pell Grants in a Single Award Year</b></p> <p>This session will highlight issues related to the payment of two Pell Grants in an award year and discuss sample scenarios.</p> <p>Presenter: Jeff Baker, Director, Policy Liaison and Implementation, Federal Student Aid, U.S. Department of Education</p>	<b>Sapphire/ Diamond</b>
	<p><b>Understanding Federal Methodology 101</b></p> <p>A student completes a Free Application for Federal Student Aid (FAFSA) and an Expected Family Contribution (EFC) is generated. Federal Methodology (FM) is the method used to determine the EFC. Learn how to calculate this EFC and what goes into Federal Methodology.</p> <p>Presenter: Scott Seibring, Director of Financial Aid, Illinois Wesleyan University</p>	<b>Plaza A</b>
	<p><b>Loan Repayment – More Options</b></p> <p>While students have more options to choose from when it comes to loan repayment, these options can be confusing. Come learn the repayment options available to your students and how you can assist them in picking the repayment plan that's right for them.</p> <p>Presenters: Nancy Calvert, Director of Student Services, Southern Illinois University School of Medicine</p> <p>Donna Sobie, Director of Financial Aid, Loyola University Chicago Stritch School of Medicine</p>	<b>Plaza B</b>
	<p><b>Institutional Price Calculator</b></p> <p>This session will review the new requirements in the HEOA for institutions to provide a net price calculator on their Web sites. This session is designed to be a roundtable for schools to discuss their current decision-making toward the</p>	<b>Plaza C</b>

	<p>requirement and to explore solutions used by schools.</p> <p>Presenter: Dan Mann, Director of Student Financial Aid, University of Illinois at Urbana-Champaign</p>	
3:45– 4:00 p.m.	Break	<b>Plaza H/I</b>
4:00– 4:30 p.m.	Sector Meeting –Senior Public Institutions	Plaza A
4:00– 4:30 p.m.	Sector Meeting – Private Institutions	Plaza B
4:00– 4:30 p.m.	Sector Meeting – Community Colleges	Plaza C
4:00– 4:30 p.m.	Sector Meeting – Proprietary Institutions	Plaza D
4:00– 4:30 p.m.	Sector Meeting – Health Professions	Plaza E
4:00– 4:30 p.m.	Sector Meeting – Exhibitor Sector	Plaza F
4:30– 4:45 p.m.	Break	<b>Plaza H/I</b>
4:45– 5:30 p.m.	<b>INTEREST SESSIONS</b>	
	<p><b>TEACH Grants</b></p> <p>Learn about the rules and regulations of the TEACH Grant Program, how it is processed in the Direct Loan Servicing System, and how Federal Student Aid will administer the grant should it become an unsubsidized Direct Loan.</p> <p>Presenter: Jamie Malone, Training Officer, U.S. Department of Education</p>	<b>Plaza G</b>
	<p><b>College Access Challenge Grants One Year In</b></p> <p>At last year's conference, ISAC unveiled the ISACorps -- a group of near-peer mentors deployed across the state to help potential first generation college students navigate the often confusing college application and financing process. Attend this session to find out what the Corps has encountered as year one comes to an end, and what to expect in year two. Hear from ISAC staff, ISACorps members, and one of our partner colleges.</p> <p>Presenters: Carl Comacho, Manager, ISACorps, Illinois Student Assistance Commission</p> <p>Paula Carpenter, Director of Financial Aid and Veteran Services, Lake Land College</p> <p>Christopher Hightower, ISACorps Member, Illinois Student</p>	<b>Plaza C</b>

	<p>Assistance Commission</p> <p>Hillary VanDyke, ISACorps Member, Illinois Student Assistance Commission</p>	
	<p><b>Creating Meaningful Experiences for Students Through Federal Work Study/America Reads</b></p> <p>Federal Work Study-(FWS) is an earn-as-you-go program that allows needy students to receive money for college expenses. But it goes far beyond that by: preventing debt, reinforcing unique career goals, promotes freedom of choice, as well as supports America’s economy, and much more. In this session we will take a look at how we can create meaningful experiences for our FWS/America Reads students.</p> <p>Presenters: Michelle Cornell, Coordinator of Loan Processing and Student Employment, Illinois State University</p> <p style="padding-left: 100px;">Ron Hoppe, Student Financial Aid Administrator, University of Illinois at Urbana-Champaign</p>	<b>Plaza D</b>
	<p><b>Federal Family Education Loans (FFEL) to Direct Loans Conversion</b></p> <p>This panel of experienced aid officers will discuss their experiences with the conversion process of FFEL to Direct Loans. With a variety of schools and systems represented, this session will provide a unique opportunity for those who may be thinking of, or are in the process of, changing to Direct Lending. Audience participation is encouraged.</p> <p>Presenter: Tad Verdun, Associate Director, Loyola University</p> <p style="padding-left: 100px;">Sherry Cwirko, Financial Aid Counselor, DePaul University</p>	<b>Plaza E</b>
	<p><b>Getting Involved/Creating Advocacy -- How to Track and Talk to State and Federal Government</b></p> <p>They determine the MAP budget, eliminate programs and start (and sometimes even fund) new ones. How can you keep track of what policymakers are doing? Better yet, how can you influence their decisions? Where do ISAC and your school fit in? For anyone who’s interested in affecting change but unsure how to start, this session will provide a practical introduction to state and federal legislative processes and how to follow them.</p> <p>Presenters: Katharine Gricevich, Director of Government Relations, Illinois Student Assistance Commission</p> <p style="padding-left: 100px;">Susan Fields, Governmental Relations Liaison, Illinois Student Assistance Commission</p>	<b>Plaza F</b>
	<p><b>ILASFAA Panel – 5/10/15+ Year Members Talk About How They Stay Motivated for the Profession</b></p> <p>Are you new to the profession, looking to make financial aid your career or interested in learning more about advancing your career? Want to know how others got involved as well as progressed in their careers to Associate and Director level positions? Wonder what a Director actually does? Come listen to our panel of financial aid professionals as they discuss their various roles both within their institutions and professional associations.</p>	<b>Plaza B</b>

	<p>Presenters: Mary Brown, Financial Aid Advisor, University of Illinois Springfield</p> <p>Jeanne Locarnini, Associate Director of Financial Aid, Loyola University</p> <p>Jana Albrecht, Director of Financial Aid, Illinois State University</p>	
	<p><b>Verification 101</b></p> <p>This session is geared toward new professionals who need an understanding of the verification rules and process. This session will also describe how to resolve conflicting information and a review of acceptable forms and documents.</p> <p>Presenter: Bridget Curl, Associate Director of Program Administration and Compliance, Illinois State University</p>	<b>Plaza A</b>
	<p><b>Data Collection/Surveys/Budgeting</b></p> <p>This advanced session will provide an overview of data collection, surveys and budgeting. David Pardiek has over 30 years of experience in student financial assistance and has developed strategies that make this process as smooth as the music of the Rat Pack.</p> <p>Presenter: David Pardieck, Director of Financial Aid, Bradley University</p>	<b>Illinois</b>
5:30-5:45 p.m.	Break	<b>Plaza H/I</b>
5:45-6:30 p.m.	<b>President's Reception</b>	<b>Sapphire/Diamond</b>
6:00-7:30 p.m.	<b>Dinner</b>	<b>Sapphire/Diamond</b>
7:30-9:00 p.m.	<b>Entertainment:</b> Fredrick Winters, Comedic Hypnotist	

## Thursday, March 25

7:30 a.m. – Noon	<b>Registration Desk Open</b>	<b>Hotel Lobby, 1<sup>st</sup> Floor</b>
7:30–8:30 a.m.	<b>Breakfast</b>	<b>Sapphire/Diamond</b>
8:30–9:30 a.m.	<p><b>General Session -- State Update</b></p> <p>Andy Davis, Executive Director, Illinois Student Assistance Commission</p> <p>Chris Peterson, Chief Program Officer, Illinois Student Assistance Commission</p> <p>Katharine Gricevich, Director of Government Relations, Illinois Student Assistance Commission</p>	<b>Sapphire/Diamond</b>
9:00a.m.- Noon	<b>Exhibitor Area &amp; ILASFAA Booth Open</b>	<b>Plaza H/I</b>
9:30–9:45 a.m.	Break	<b>Plaza H/I</b>
9:45–10:30 a.m.	<b>INTEREST SESSIONS</b>	
	<p><b>Consideration for Direct Loan Business Practices -- Part 1</b></p> <p>This session will focus on the processing tasks that schools will need to consider for internal processing of Direct Loans. We will talk about the impact of Direct Lending on both the financial aid and business offices.</p> <p>Presenter: Jamie Malone, Training Officer, U.S. Department of Education</p>	<b>Plaza G</b>
	<p><b>Financial Aid 101: Acronyms and Electronic Resources</b></p> <p>Come decipher financial aid acronyms and learn about the concepts and electronic resources that support them. This session will connect you to the tools you need to learn more about the basics, to do your job more effectively, and to help you stay current on important financial aid topics.</p> <p>Presenter: Kim Eck, Training Coordinator, Illinois Student Assistance Commission</p>	<b>Plaza C</b>
	<p><b>Cost of Attendance/Packaging 101</b></p> <p>Once you have an accurate, official ISIR, the packaging and awarding process can begin. Learn about the components of the cost of attendance (COA) and how to award Pell grants, campus-based aid, loans, ACG/SMART grants, Monetary Award Program grants and other financial aid programs.</p> <p>Presenter: Karen LeVeque, Senior Associate Director, DePaul University</p>	<b>Plaza A</b>
	<b>Everything You Wanted to Know About Regulations (But Were Afraid</b>	<b>Plaza B</b>

	<p><b>to Ask) – Regulations 101</b></p> <p>How does a bill become a law? How does a law become a regulation? What are the best sources to keep yourself and your office in tune with all the changes? This session will give you a crash course on how we get from "idea" to "regulation" by reviewing the federal policymaking process and providing hints on how to read the regulations.. We'll also discuss negotiated rulemaking and review the formal protocols and procedures, deliberations, and what it means to reach consensus. You'll come away with a good understanding of how the Department of Education and the financial aid community work together to develop regulations, and resources you can use to understand them.</p> <p>Presenter: Nancy Masten, Policy Supervisor, Great Lakes Higher Education Corporation</p>	
	<p><b>How to Help Borrowers Tackle Their New Challenges</b></p> <p>While students receive information during loan counseling, they often have questions about how loan repayment works. Designed for students and financial aid administrators, this session describes the repayment options available to students as they prepare to enter the workforce. Topics include: taking inventory of your student loans; understanding the available repayment plans (including Income-Based Repayment) and the advantages of each; reviewing the basics of consolidation; and learning about deferment and forbearance.</p> <p>Presenter: Rett Anderton, Default Aversion Consultant, Texas Guaranteed Student Loan Corporation</p>	<b>Plaza E</b>
	<p><b>Birds of a Feather: Current Issues in Federal Work Study – An Interactive Discussion</b></p> <p>This interactive discussion will include such topics as: How has the change in the economy affected student employment at your institution? Have you made changes based on predictions about what is going to happen? Do you have questions/ideas you would like to share with the group? Bring your questions and your solutions to this current issue and timely discussion.</p> <p>Presenter: Michelle Cornell, Coordinator of Loan Processing and Student Employment, Illinois State University</p>	<b>Plaza F</b>
10:30– 10:45 a.m.	Break	<b>Plaza H/I</b>
10:45– 11:45 a.m.	<b>INTEREST SESSIONS</b>	
	<p><b>Consideration for Direct Loan Business Practices - Part 2</b></p> <p>This session will focus on the processing tasks that schools will need to consider for internal processing of Direct Loans. We will talk about the impact of Direct Lending on both the financial aid and business offices.</p> <p>Presenter: Jamie Malone, Training Officer, U.S. Department of Education</p>	<b>Plaza G</b>

	<p><b>Exploring Financial Aid Implications of Changing Demographics</b></p> <p>While Illinois will not see huge natural population growth or a large influx of immigrants over the next decade, the demographics of our population will change. Illinois' population will become more diverse and a larger proportion of students graduating from high school will come from lower-income families. The implications of these changes on the demand for and types of student financial aid will be discussed in this session.</p> <p>Presenters: Susan Kleemann, Director of Research, Planning &amp; Policy Analysis, Illinois Student Assistance Commission Ellen Greenan, Senior Research Associate, Illinois Student Assistance Commission</p>	<b>Plaza C</b>
	<p><b>Financial Literacy on Campus</b></p> <p>This will be an open forum to discuss best practices for a financial literacy program at postsecondary institutions.</p> <p>Presenter: Russell Goeltenbodt, Student Advocate/Financial Literacy Specialist, Illinois Student Assistance Commission</p>	<b>Plaza B</b>
	<p><b>Professional Judgment 101</b></p> <p>Financial aid officers are constantly faced with evaluating families' unique financial situations. One of our many jobs is to sort out what circumstances constitute a re-evaluation of the family financial strength. There is no universal right or wrong answer. The decisions are up to us, and may vary depending on the college mission and philosophy. A good understanding of the elements included in the needs analysis formulae is critical to making justified and defensible decisions. Please bring professional judgment dilemmas/quandaries to this interactive session.</p> <p>Presenter: Cheryl Schaffer, Director of Financial Aid, Heartland Community College</p>	<b>Plaza A</b>
	<p><b>Successful Loan Repayment for Students with Split-Servicing</b></p> <p>Repaying multiple lenders or services and choosing a repayment plan can be confusing for your students. Learn more about repayment solutions (including the complexities of split-servicing and Put loans) so that you can help your borrowers make informed decisions when it comes to the repayment of their student loans.</p> <p>Presenters: Dave Bowman, Regional Director, Great Lakes Higher Education Corporation Nancy Masten, Policy Supervisor, Great Lakes Higher Education Corporation</p>	<b>Plaza E</b>
	<p><b>The Obstacles of Higher Education from the Perspective of Financial Aid Professionals</b></p> <p>Financial Aid Professionals face many obstacles to achieving success and equity in higher education. During this roundtable discussion we will focus on these challenges from a generational perspective. The roundtable is open to discuss past and current challenges, coping techniques, and more. This</p>	<b>Plaza F</b>

	<p>session is open to all individuals looking to gain insight on enhancing their career. We highly encourage new comers to attend.</p> <p>Presenters: Janelle Wade, Assistant Director, Loyola University Chicago Amy Moncher, Assistant Director, DePaul University</p>	
11:45 a.m. – Noon	Break	Plaza H/I
Noon – 12:30 p.m.	<b>Lunch</b>	Sapphire/Diamond
12:30 – 1:30 p.m.	<p><b>General Session -- Department of Education Regulatory Changes Update</b></p> <p>This session will provide an overview of the changes to the federal regulations that will go into effect July 1, 2010. This is the perfect opportunity to discuss with a knowledgeable member of the Department of Education these changes and how to implement these changes in your office.</p> <p>Presenter: Jamie Malone, Training Officer, U.S. Department of Education</p>	Sapphire/Diamond
1:30–1:45 p.m.	Break	Plaza H/I
1:30–5:30 p.m.	<b>Exhibitor Area &amp; ILASFAA Booth Open</b>	Plaza H/I
1:45 – 2:30 p.m.	<b>INTEREST SESSIONS</b>	
	<p><b>SCT Banner User’s Group Meeting</b></p> <p>This session will highlight year-round Pell processing and other topics of interest to SCT Banner users.</p> <p>Presenters: Bruce Foote, Executive Director, University of St. Francis Bob Andersen, Associate Director of Financial Aid, University Illinois Urbana-Champaign</p>	Plaza B
	<p><b>PeopleSoft User’s Group Meeting</b></p> <p>This session will highlight year-round Pell processing and other topics of interest to PeopleSoft users.</p> <p>Presenter: Eric Weems, Director of Financial Aid, Loyola University</p>	Plaza C
	<p><b>PowerFAIDS User’s Group Meeting</b></p> <p>This session will highlight year-round Pell processing and other topics of interest to PowerFAIDS users.</p> <p>Presenter: Vicki Obermann, Assistant Director of Financial Aid, McKendree University</p>	Plaza D
	<p><b>Datatel User’s Group Meeting</b></p> <p>This session will highlight year-round Pell processing and other topics of interest to Datatel users.</p>	Plaza E

	<p>Presenter: Mark Holysz, Director of Financial Aid, College of DuPage</p>	
	<p><b>Generating Funding Opportunities by Diversifying Your Campus!</b></p> <p>The multiethnic population in the United States is growing steadily. Throughout the U.S., diversity plays major roles in the recruitment efforts of colleges and universities. Join us and learn how some institutions successfully recruit, relate and maintain a diverse campus population. You will also learn how to create a diversity plan. As colleges and universities see more diversity on their campuses, funding is needed to continue educating students and meeting the needs of all support areas. How to use the diverse population on your campus to pursue the acquisition of these necessary dollars will be discussed.</p> <p>Presenter: Orlando Espinosa, Region Executive, 2Futuro by Sallie Mae and USA Funds</p>	<b>Plaza F</b>
	<p><b>Satisfactory Academic Progress 101</b></p> <p>Learn the required elements of a satisfactory academic progress policy and how it is used as a tool for aid eligibility.</p> <p>Presenter: Pam Lytel, Assistant Director, Parkland College</p>	<b>Plaza A</b>
	<p><b>Veteran Programs and Benefits</b></p> <p>This session will provide an overview of state and federal student veterans programs and then discuss how campuses are dealing with increasing numbers of veteran students. Come ready to share what's working well on your campuses and ideas for overcoming the challenges.</p> <p>Presenters: Kim Eck, Training Coordinator, Illinois Student Assistance Commission</p> <p>Mike Rann, Veterans Certifying Official, Southern Illinois University-Carbondale</p>	<b>Plaza G</b>
2:30–2:45 p.m.	Break	<b>Plaza H/I</b>
2:45–3:30 p.m.	<b>INTEREST SESSIONS</b>	
	<p><b>Ask The Director</b></p> <p>Come ask this panel about possible solutions to those perpetual questions, guidance on unique student situations, tips for success ... or whatever else you're wondering about.</p> <p>Presenters: Paula Luff, Assistant Vice President, DePaul University</p> <p>Dan Mann, Director of Student Financial Aid, University of Illinois at Urbana-Champaign</p> <p>Jerry Joseph, Financial Assistance Director, University of Illinois Springfield</p> <p>Tim Wendt, Director, Financial Aid and Veteran Services, Parkland College</p>	<b>Plaza E</b>
	<b>Processing Post-9/11 GI Bill Benefits on Your Campus</b>	<b>Plaza G</b>

	<p>This session will provide an update on processing issues related to the Post-9/11 GI Bill and a discussion on the impact that the program is having on student veterans in Illinois.</p> <p>Presenters: Joan Ryan, Administrator, State Approving Agency for Veteran's Education, Illinois Department of Veterans' Affairs</p> <p>Mike Rann, Veterans Certifying Official, Southern Illinois University-Carbondale</p>	
	<p><b>Implementing a Training Plan</b></p> <p>A well-trained staff is no accident; it comes from instituting efficient and effective training methods that maximize the potential of each person in the office. But, developing a training program can seem like a monumental task. Where should you start? What should you include? How can training fit in an already busy office? Join us to learn real world examples and best practices that you can apply in your own office.</p> <p>Presenter: Michelle Stipp, Student Finance Policy and Training Manager, DeVry University</p>	<p><b>Plaza D</b></p>
	<p><b>A Recipe for Good Credit</b></p> <p>If your students' credit is not as good as you would like it to be, they can take action now! It's easier than you think to improve credit. With the right mix of good payments and debt management, students can see positive changes in their credit report. This session, offers a "recipe" for improving credit history. Like any good meal, it takes a little time and a lot of patience, but the payoff will be worth the effort!</p> <p>Presenter: Marie LeConte, Client Relations Manager, Edfund</p>	<p><b>Plaza C</b></p>
	<p><b>Verification 102</b></p> <p>This session will continue topics from Verification 101 and include additional information on verification rules and process. Attendees will review acceptable forms and documents.</p> <p>Presenter: Bridget Curl, Associate Director of Program Administration and Compliance, Illinois State University</p>	<p><b>Plaza A</b></p>
	<p><b>Banner Functional Session – FFEL to Direct Lending</b></p> <p>This session will highlight information needed for FFEL schools to transition to Direct Lending</p> <p>Presenter: Bruce Foote, Executive Director of Financial Aid, University of St. Francis</p>	<p><b>Plaza F</b></p>
	<p><b>Birds of a Feather Discussion - Financial Aid and Enrollment Management</b></p> <p>As enrollment pressures continue to mount, financial aid offices are asked to more closely manage and direct financial aid budgets. In addition, more schools are retaining enrollment management consultants to assist with these efforts. This discussion group will focus on experiences working with</p>	<p><b>Plaza B</b></p>

	<p>consultants and strategies to be successful in the relationship and in management of your financial aid budget.</p> <p>Presenter: Eric Weems, Director of Financial Aid, Loyola University</p>	
3:30 – 4:15 p.m.	<p><b>Networking Activity</b></p> <p>Hosted by ILASFAA Support and Membership Committees</p> <p>Ever wanted to meet other colleagues from another school, but you are not sure how to start the conversation? Not good at small talk? Or have you been in the profession for a while and you just want to meet some new people?</p> <p>This speed-networking session will help you meet at least 4 new colleagues. Don't forget your business cards to exchange!</p>	
4:15 – 4:30 p.m.	Break	<b>Plaza H/I</b>
4:30 – 5:15 p.m.	<b>INTEREST SESSIONS</b>	
	<p><b>Tax Returns</b></p> <p>Verifying a tax return can mean more than double-checking the AGI and taxes paid. The 1040 can provide many more clues about a family's true financial situation. This session will direct you to the less obvious information you can find when reviewing a 1040 and give ideas about how to use the information you find for verification and/or professional judgment.</p> <p>Presenter: Amanda Fijal, Director of Financial Aid Compliance, University of Chicago</p>	<b>Plaza G</b>
	<p><b>Title IV Refunds</b></p> <p>Participants will explore the elements of a Return of Title IV Funds calculation and discuss what must be considered as a part of the calculation; review the federal requirements for deadlines and time frames, and work through hands-on case studies to understand the process.</p> <p>Presenter: Marie Gillibrand, Financial Aid Coordinator, Illinois State University</p>	<b>Plaza C</b>
	<p><b>The Future of the Monetary Award Program Grant and Other State Programs</b></p> <p>The problem of declining college affordability coupled with the increasing need to obtain a postsecondary credential is creating a crisis situation for many Illinois families. Illinois has a long history of providing significant grant aid to students to help close the college affordability gap and has been rewarded with some of the best educated citizens in the country. But growing demand and serious state budget problems are stretching our grant programs to the limit. This presentation includes an overview of the current situation, a description of the state programs and needs they were designed to address, and a discussion of possible modifications to these programs in the future.</p> <p>Presenter: Susan Kleeman, Director of Research, Planning &amp; Policy</p>	<b>Plaza F</b>

	Analysis, Illinois Student Assistance Commission	
	<p><b>Getting Involved with ILASFAA</b></p> <p>This session is designed to allow members to learn about the different opportunities to be active and involved in our professional organization.</p> <p>Presenters: Michelle Trame, ILASFAA President-Elect Paula Luff, ILASFAA Past-President Sue Swisher, ILASFAA President</p>	Plaza A
	<p><b>Teaching Money Management to Students</b></p> <p>Now more than ever, students attending college may not be fully prepared to deal with the financial issues associated with attending school. What do we know about the current state of the Financial Literacy of our students? What is the best way to get this information across to them? What is available to help teach these students? This interactive session will provide an approach to use when dealing with financial issues and provides an overview of what is currently available from a variety of service providers. Participants will be encouraged to share their experiences and materials that have worked for them.</p> <p>Presenter: Anne Fischer, Debt Management Consultant, USA Funds</p>	Plaza B
	<p><b>Counseling Students - Successful Strategies</b></p> <p>This session will provide an opportunity to discuss the roles different generations play during our interactions with students and families in the counseling process. In addition, it will touch on some ethical issues and customer service goals to guide our work with students. Please plan to share any counseling or customer service strategies that have worked with your students.</p> <p>Presenter: Jamie Peterson, Manager of Student Financial Assistance, Oakton Community College</p>	Plaza E
	<p><b>Creating Partnerships with Your Area High Schools</b></p> <p>This session is in panel format with members of the ILASFAA College Awareness and Preparation (CAP) committee, Illinois Student Assistance Commission (ISAC) Outreach and Corps staff, and Financial Aid Administrators. There will also be a few high school counselors as guests. The panel discussion will provide first hand experiences and best practices on how to create, improve and foster good working relationship with your area high schools and provide outreach activities and services to better serve the high school students in your community. Your experiences and suggestions will be most welcomed in this informal gathering.</p> <p>Presenters: Lori Jones, Financial Aid Specialist &amp; Veteran's Education Benefits, Danville Area Community College; Lee Bursi, Assistant Vice President - Financial Aid, Lincoln</p>	Plaza D

	<p>Land Community College</p> <p>Sherry Summary, Director for Student Financial Assistance, John A. Logan College</p> <p>Adam Clark, ISACorps Member, Illinois Student Assistance Commission</p> <p>Eric Rancatore, ISACorps Member, Illinois Student Assistance Commission</p>	
	<p><b>Birds of a Feather Discussion: Post-9/11 GI Bill</b></p> <p>Come ask questions, share your experiences and discuss important issues related to this new veteran program.</p> <p>Presenter: Joan Ryan, Administrator, State Approving Agency for Veteran's Education, Illinois Department of Veterans' Affairs</p>	<b>Ruby</b>
5:15-5:30 p.m.	Break	<b>Plaza H/I</b>
5:30-7:00 p.m.	<b>Dinner</b>	<b>Sapphire/ Diamond</b>
7:00-11:00p.m.	<b>Entertainment: ILASFAA After Hours</b>	<b>Emerald</b>

## Friday, March 26

7:30 – 8:15 a.m.	Breakfast Break - Coffee/Pastries	<b>Plaza A-D</b>
8:00 – 9:00 a.m.	<b>Registration Desk Open</b>	<b>Hotel Lobby, 1<sup>st</sup> Floor</b>
8:15 – 8:30 a.m.	Break	<b>Plaza H/I</b>
8:30–9:30 a.m.	<b>INTEREST SESSIONS</b>	
	<p><b>Title X – Private Student Loan Transparency &amp; Improvement Act</b></p> <p>This session provides an overview of the new private loan regulations that were enacted through Title X of the Higher Education Opportunity Act. We'll discuss how those changes impact the private loan application process and preferred lender lists.</p> <p>Presenters: Jen Marqui, Account Manager, Citi Student Loans Christina Rose, Account Manager, Citi Student Loans</p>	<b>Plaza C</b>
	<p><b>Mapping Your Future – Getting the Most from Online Student Loan Counseling</b></p> <p>Come explore the loan counseling opportunities with Mapping Your Future. In this session individuals will learn about Online Student Loan Counseling and how they can use the products more effectively to benefit their school and students. Topics covered will include regulatory requirements and customization features.</p> <p>Presenter: Sam Nelson, Director of Client Relations, Illinois Student Assistance Commission</p>	<b>Plaza B</b>
	<p><b>Professional Judgment 102</b></p> <p>Please bring professional judgment dilemmas/quandaries to this interactive session to discuss current issues and advanced topics</p> <p>Presenter: Cheryl Schaffer, Director of Financial Aid, Heartland Community College</p>	<b>Plaza A</b>
	<p><b>Managing Challenging Students and Parents</b></p> <p>Two experienced directors share strategies for dealing with difficult situations that our students and parents present when they come to the financial aid office for assistance.</p> <p>Presenters: Jo Branson, Financial Aid Director, Spoon River College Joanna Dye, Financial Aid Director, Black Hawk College</p>	<b>Plaza D</b>
	<p><b>Need Analysis Changes</b></p> <p>This interactive session will focus on how schools are dealing with new</p>	<b>Plaza E</b>

	<p>FAFSA questions and the impact they're having on student eligibility for financial aid. Come prepared to share your experiences and discuss your questions and concerns.</p> <p>Presenters: Terri Hare, Associate Director of Financial Aid, Western Illinois University</p> <p>Mary Lawson, Assistant to the Director, Financial Aid Office, Western Illinois University</p>	
	<p><b>Birds of a Feather Discussion: Grad/Professional School</b></p> <p>Come ask questions, share your experiences and discuss important issues related to graduate and professional students.</p> <p>Presenter: Donna Sobie, Director of Financial Aid, Loyola University Chicago Stritch School of Medicine</p>	Plaza F
9:00 – 9:45 a.m.	Break	
9:45–10:30 a.m.	<b>INTEREST SESSIONS</b>	
	<p><b>One-on-One with Jamie Malone</b></p> <p>This is an opportunity to have open discussion with a knowledgeable member of the Department of Education. Questions are encouraged.</p> <p>Presenter: Jamie Malone, Training Officer, U.S. Department of Education</p>	Sapphire/ Diamond
	<p><b>Grad/ Professional Counseling – A Panel Discussion of Best Practices</b></p> <p>A panel discussion of best practices regarding counseling students about Grad PLUS vs. Alt loans, professional judgment, student loan indebtedness and any other topics that may be relevant to the Grad/Professional sector.</p> <p>Presenters: Cynthia Brewer, Senior Financial Aid Counselor, University of Chicago</p> <p>Maureen Amos, Associate Director of Financial Aid, Northeastern Illinois University</p> <p>Joni Scott, Assistant Director of Financial Aid, Lewis University</p> <p>Yara Santana, Director of Financial Aid, The John Marshall Law School</p>	Plaza B
	<p><b>College Savings Plans</b></p> <p>A 529 prepaid tuition plan allows families to secure tuition and mandatory fees at rates established in the present, thereby limiting the cost of college in the future to a single, reliable and consistent number that will be substantially less than the actual cost of tuition by the time the student goes off to college. A 529 savings plan allows families to invest in various portfolios of stock and bond investments to save for a student's college education. Come learn about</p>	Plaza C

	<p>the difference between the two programs and their benefits.</p> <p>Presenter: Tonya Polk, Manager of Sales &amp; Marketing - College Illinois!, Illinois Student Assistance Commission</p>	
	<p><b>Loans 101</b></p> <p>This session will provide a general overview of student loans for the new financial aid professional. The session will cover Stafford, PLUS, Grad PLUS, and private student loans.</p> <p>Presenter: Tad Verdun, Associate Director, Loyola University</p>	<b>Plaza A</b>
10:30 a.m. – Noon	<p><b>General Session/Brunch -- The Legislative Landscape</b></p> <p>The past few years have brought profound changes to the student loan programs and the student financial aid changes continue at record pace - both legislative and regulatory. From the Ensuring Continued Access to Student Loans Act (ECASLA) to Student Aid and Fiscal Responsibility Act and negotiated rulemaking, learn what is happening in Washington DC on student finance matters. Hear the latest on how student aid and loan reform efforts could impact students, families and schools in the future.</p> <p>Presenter: Vicki Shipley, Senior Advisor, National Council of Higher Education Loan Programs (NCHelp)</p>	<b>Sapphire/ Diamond</b>