

Uniting Our Profession

Sunday, March 22, 2009

Noon – 5:00 p.m.	Registration Desk Open	(Schaumburg Foyer North)
Noon – 2:00 p.m.	Exhibitor Set Up	(Schaumburg East)
Noon – 1:00 p.m.	2008-2009 Executive Board Meeting	(Euphoria)
1:00 – 2:00 p.m.	2009-2010 Executive Board Meeting	(Euphoria)
2:00 – 5:00 p.m.	Exhibitor Area Open	(Schaumburg East)

2:00 – 2:45 p.m. Interest Sessions

Entrance and Exit Counseling for Graduate Students, (Nirvana A)
Part 1 – Loan Forgiveness Options in the Real World

A look at public and service loan forgiveness options for graduate students in teaching, law, medical, social work, and psychology professions, including discussions of benefits, drawbacks and counseling assistance for financial assistance professionals.

PRESENTERS: Nancy Calvert, Director of Student Services, Southern Illinois University School of Medicine
Yara Santana, Director of Financial Aid, John Marshall Law School

MODERATOR: Nathan Ernst, Director of Student Financial Services, Northwestern University

AERFNAP! (Nirvana B)

Acronyms and Electronic Resources for New Financial Aid Professionals!

This session is geared towards the new professional. Letter soup to decode and caverns of web research on your plate? Let us guide you through what you need to know, and more importantly, what's worth remembering. You'll walk away with the reference materials and advice that will keep your eyes from crossing (more than once a day).

PRESENTER: Maria Lee, Financial Aid Director, Benedictine University

MODERATOR: Joe Adolf, Senior Account Executive, USA Funds

Surviving a Systems Conversion/Upgrades (Nirvana C)

Implementing a new computer system can be a daunting task, especially if you're at ground zero. Network and learn with your peers who have gone through a computer systems implementation. This session is in a panel format and attendees are encouraged to bring questions for discussion. This panel is "interdenominational" so no matter what system you're going to, this session should help you get through the minefield.

PRESENTERS: Eric Weems, Director of Financial Aid, Loyola University Chicago
Bruce Foote, Executive Director, University of St. Francis
Mark Holysz, Director of Financial Aid, College of DuPage

How to Put your Best Foot Forward for your Credit: (Euphoria)

In the current economic climate, students and parents are relying more and more on borrowing to finance higher education. Come learn to advise your students and families on how best to improve their creditworthiness.

PRESENTER: Chris Dwyer, Vice President of Sales, Sallie Mae

MODERATOR: Sara Amyx, Financial Aid Administrator, University of Illinois at Urbana-Champaign

A Focus on the 2009-10 FAFSA Dependency Questions (Schaumburg E)

The College Cost Reduction and Access Act (CCRAA) added additional categories of independent students for 2009-10, resulting in new questions being added to the dependency section of the FAFSA. This session will focus on important issues related to these new independent categories including emancipated minors, legal guardianship and homeless unaccompanied youth. A brief overview of other FAFSA changes will also be provided.

PRESENTER: Kim Eck, Training Coordinator, Illinois Student Assistance Commission

MODERATOR: Michael Byrne, Regional Director, Business Development National Student Loan Program

Top 10 Categories of Misunderstandings in Administering Financial Aid (Schaumburg F)

There are recurring misunderstandings and a lack of attention given to specific federal regulations and U.S. Department of Education guidance regarding key provisions in the administration of financial aid. Presenters will present the most common misunderstandings and lack of attention given specific federal regulations, and discuss how to properly administer Federal Student Aid Programs at your institution. Two consultants will share their experience of the most common and frequent findings, and what corrective actions have to be taken.

PRESENTERS: Gary Garoffolo, Associate Vice President, Financial Aid Services, Inc.
Joyce Farmer, Consultant, Financial Aid Services, Inc.

MODERATOR: D Denny, Director of Financial Aid, VanderCook College of Music

ACG/SMART/TEACH (Schaumburg G)

Want to learn about or learn more on federal grant programs? Come hear from the source. Jamie Malone will be presenting on the aspects of the Academic Competitiveness Grant (ACG), the National Science and Mathematics Access to Talent Grant (SMART) and the new Teacher Education Assistance for College and Education (TEACH) Grant programs. Come ready to ask questions regarding these federal programs.

PRESENTER: Jamie Malone, Training Officer, U.S. Department of Education

MODERATOR: Lori Jones, Financial Aid and Veterans Affairs Specialist, Danville Area Community College

How the Economy is Affecting Students, Families and Administrators (Schaumburg H)

The presenters will discuss the impact of the current economic conditions and its impact on its FLEP and Private loan industry. This session will also focus on how schools have been affected and any policy changes they've made to address issues that arose from this. The impact on students and their families will also be discussed.

PRESENTERS: Jim Harris, National Director, Nelnet Campus Solutions
Lisa Mitchell, President Central Region, Sallie Mae
Emily Osborn, Director of Financial Aid, Northwestern University

MODERATOR: Jay Rhodes, Regional Account Executive, TG

2:45 – 3:00 p.m. Refreshment Break

3:00 – 3:45 p.m. Interest Sessions

Entrance and Exit Counseling for Graduate Students, Part 2 – Effective Counseling with Fewer Staff and Resources (Nirvana A)

This is a continuation from the previous discussion, looking into the options for counseling tools used in both the exit and entrance process. Panel discussion will be a "show and tell" where successful institutions will share their strategies and approaches to this process.

PRESENTER: Open 'Round Table' Discussion

MODERATORS: David Nelson, Acting Director of Financial Aid, Rush University
Donna Sobie, Director of Financial Aid, Loyola University Stritch School of Medicine

Introduction to Student Loans (Nirvana B)

This session is geared towards the new professional. This beginner level session will provide the basics of the Federal Direct Loan programs. This session will help you gain a broad knowledge of how the Direct Loan program works and what your role is in that process. It is a perfect session for those new to the financial aid world or new to Direct Loans.

PRESENTER: Valeria Smith, Assistant Director, University of Illinois at Urbana-Champaign

MODERATOR: Deborah Russell, Financial Aid Advisor, Illinois Central College

Leadership in the Financial Aid Office (Nirvana C)

Many roll their eyes when Human Resources reminds us "People are our greatest asset." Yet, we all have heard of places that pay more attention to the copier than to building the capabilities of their people. Through professional associations, clubs, and personal interest groups, managers gain new perspectives and develop their unique personal network. Come to this session prepared to

“network”.

PRESENTER: Earl E. Dowling, Director, Scholarships and Financial Assistance, Harper College

MODERATOR: Jeanne Locarnini, Assistant Director of Financial Assistance, Loyola University Chicago

NSLDS and Calculating Aggregate Loan Limits (Euphoria)

This session will be an overview on how to use NSLDS when awarding loans. It will also cover calculating aggregate maximum loan limits in light of the increased undergraduate limits.

PRESENTER: Janet Dodson, Vice President of Policy, Research, and Education, NSLP

MODERATOR: Brian Pomeroy, Vice President, Regional Manager, Citibank

HEOA – Code of Conduct (Schaumburg E)

As a result of the Higher Education Opportunity Act, schools will be required to adopt a financial aid code of conduct. Join this session for an interactive discussion on the creation of a code of conduct on your campus. Please bring your ideas to share.

PRESENTER: Bruce Foote, Executive Director of Financial Aid, University of St. Francis

MODERATOR: Eric Weems, Director of Financial Aid, Loyola University Chicago

Building Bridges on Campus- Scholarship Development and Interdepartmental Relationships (Schaumburg F)

The presenters will go over steps to take in order to build relationships with the departments that financial aid offices work with on a regular basis. This will include information about scholarship development and ideas for how to improve relationships that have already been established.

PRESENTERS: Amy Moncher, Assistant Director of Financial Aid, DePaul University
Francine Cebzynski, Associate Director of Financial Aid, DePaul University
Meg Glick, Scholarship Director, DePaul University

MODERATOR: Timothy Marten, Financial Aid Office Outreach Coordinator, Illinois State University

The Rat Pack of Stats: Data Collection, Surveys, and Budgeting (Schaumburg G)

Sammy, Frank, and Dino did not have to worry about data collection, surveys, and budgeting but you sure do to help your students. This advanced session will provide an overview of data collection, surveys and budgeting. David Pardieck has over thirty years of experience in student financial assistance and has developed strategies that make this process as smooth as the music of the Rat Pack.

PRESENTER: David Pardieck, Director of Financial Aid, Bradley University

MODERATOR: Jen Marqui, Account Manager, Citibank Student Loan Corporation

Introducing the Illinois Student Assistance Corps (Schaumburg H)

Come learn how the Illinois Student Assistance Commission, the state's college planning and financing agency is using an award from the U.S. Department of Education to launch a statewide college access initiative modeled after groundbreaking programs such as the Peace Corps and Teach for America. Class of 2009 graduates will be recruited for two years of service in communities across Illinois where they will help students from economically challenged communities plan for the future and, in many cases, aspire to be the first in their family to attend college.

PRESENTERS: Eddie Brambila, Director of Outreach, Illinois Student Assistance Commission
Jacqueline Moreno, Director of College Access Initiatives, Illinois Student Assistance Commission

MODERATOR: Ariana Monroe, Account Manager, Chase Student Loans

4:00 – 4:45 p.m. Newcomer’s Reception (Schaumburg A & B)

5:00 p.m. Dinner Buffet (Utopia Ballroom)
President's Welcome
Recognition of Past Presidents
Retirement Recognition
Years of Service
Sustained Service Award
New Professional Recognition Award
Keynote Speaker, David Kalsbeek, Ph.D.
Chicago Comedy Company

Monday, March 23, 2009

7:30 a.m. – Noon Registration Desk Open (Schaumburg Foyer North)

7:30 – 8:15 a.m. Breakfast Buffet (Utopia Ballroom)
Committee Recognition
Committee of the Year Award
State Update - Chris Peterson, Chief Program Officer, Illinois Student Assistance Commission
Katharine Gricevich, Director, State Relations, Illinois Student Assistance Commission
Commission
Andy Davis, Executive Director, Illinois Student Assistance Commission

9:30 – Noon Exhibitor Area Open (Schaumburg East)

9:30 – 9:45 a.m. Break

9:45 – 10:30 a.m. Interest Sessions

Trends in Financial Aid (Nirvana A)
Major changes are happening in the financial aid industry. Required skill sets, desired staff qualifications, the scope of job responsibilities, staff diversity, technology, ethical paradigms, and organizational structures have all changed. If they haven't in your financial aid office, they probably should. In this session we will have an open discussion about what's happening in the financial aid industry and why, and give participants a chance to sound off on what's happening in their office.

PRESENTER: Tom Rebstock, Senior Corporate Trainer, TG Corporate Learning and Development

MODERATOR: Margery Harvey, Market Strategist, TG

Introduction to Verification (Nirvana B)
This session is geared towards the new professional. This session will serve as an introduction to verification procedures, what documents are required, and how to complete the process.

PRESENTERS: Chilwana Thompson, Financial Aid Counselor, Millikin University
Kim Hamilton, Verification Supervisor, University of Illinois at Urbana-Champaign

MODERATOR: Susan Frost Alvarez, Director of Student Finance, DeVry University

Coping with Change (Nirvana C)
“Here We Go Again: Managing Transitions” Every day our lives are altered by change. It often isn't the change that is being made that does us in, but rather the people who are affected by those changes. How can campus managers help employees and colleagues accept changes and implement new policies and procedures smoothly? This session will help managers and employees understand the fundamental elements of organizational change and offer some practices to help make smooth transitions. Whether it is a set of new job responsibilities, dealing with doing more with less, or a system overhaul, learn how to make the most of the opportunity that change provides.

PRESENTER: Anne Fischer, Debt Management Consultant, USA Funds-

MODERATOR: Michael Biel, Assistant Director of Financial Assistance, Northwestern Business College

Diversity and Effective Communication Across Cultures

(Euphoria)

This session explores the many dimensions of diversity and works to build a common awareness as it relates to a multicultural community. This workshop will discuss communication across cultures and how to effectively communicate across racial and cultural lines. Professional communication in the workplace will also be explored, and the various ways that we send unconscious verbal and non-verbal messages to others. Several scenarios, role playing, and exercises are used to challenge and highlight diversity competencies as it relates to the learning and work environment.

PRESENTERS: Elizabeth Ortiz, Ed.D. Vice President for Institutional Diversity and Equity, DePaul University
Jay Jones, Director of Operations, The Office of Institutional Diversity and Equity, DePaul University

MODERATOR: Karnella Kirkwood, Sr. Associate Director, University of Illinois at Chicago

Return of Title IV Funds (R2T4) Process

(Schaumburg E)

Participants will explore the elements of a Return of Title IV Funds calculation and discuss what must be considered as a part of the calculation. We will review the federal requirements for deadlines and time frames, and work through hands-on case studies to understand the process. The session will conclude with tips and suggestions for ensuring that your policies and procedures manuals have the necessary information related to withdrawals and Return of Title IV Funds calculations.

PRESENTERS: Wrennie Howard, Instructional Designer, USA Funds University
Phillip Walsh, Senior Director, USA Funds University

MODERATOR: Tracy Hall, Assistant Director of Financial Aid, Eastern Illinois University

Writing Effective Policy and Procedures

(Schaumburg F)

The task of compiling a policies and procedures manual can be intimidating. While it can be a daunting task, learning a few tips can guide you through this maze. This session describes the essential elements to include in your documents and steps to breaking the task down into manageable components. Also, learn the difference between a policy and a procedure and when it's appropriate to use one or the other. Get tips on how to make your manual timely, pertinent and user-friendly, particularly in an audit situation

PRESENTERS: Carmen Afghani, Consultant, Financial Aid Services
Michelle Stipp, Training and Communications Manager, DeVry University

MODERATOR: Patty Jo Bailey, Financial Aid Assistant, Carl Sandburg College

FFELP Panel

(Schaumburg G)

Many changes have occurred in the FFELP market in just the last few years. This session will provide an update on how current legislation and financial markets will impact FFELP today and in the future.

PRESENTERS: Greg Ayers, Senior Vice President, Policy & Administration, USA Funds
Sam Nelson, Managing Director, ISAC
Stephen A. Queisser, Vice President Midwest Director, Edamerica

MODERATOR: Joe Adolf, Senior Account Executive, USA Funds

An Overview of the Higher Education and Opportunity Act (HEOA)

(Schaumburg H)

This session will highlight significant changes brought about by the Higher Education and Opportunity Act, including Pell Grant and student eligibility changes. The session will also review guidance provided so far by industry resources and provide suggestions for implementing some of the most important changes for 2009-10.

PRESENTER: Susan Fields, Governmental Relations Liaison; Research, Planning & Policy Analysis Department, Illinois Student Assistance Commission

MODERATOR: Angela Vining, Senior Client Relations Manager, EdFund

10:30 - 10:45 a.m. Refreshment Break

10:45 – 11:45 a.m. Interest Sessions

Grad PLUS vs. Alt - The Saga Continues (Nirvana A)

With changes occurring in alternative loans and Graduate PLUS loans, what issues are schools facing and how can you help your students make the right choice? Our speaker will present comparisons of the two programs and offer open discussion and group participation towards finding answers and solutions that can benefit your students.

PRESENTER: Robert A. Dame, Director of Financial Aid, National University of Health Sciences

MODERATOR: Susan Lawler, Financial Aid Counselor, University of St. Francis

ISAC Guide to Community Outreach (Nirvana B)

You may have been holding financial aid nights for decades, you may be offering various other college preparation and awareness presentations but are you reaching the audiences who most need your “message”? Different audiences care about different things so it is important to know how to identify the populations you wish to reach with your “message” and to know how to be sure you are reaching them. This guide will be useful to all who conduct various outreach activities in their communities. It is designed to serve targeted groups that are first-generation college bound and/or low-income and/or underrepresented or minority populations.

PRESENTER: Jacqueline Moreno, Director of College Access Initiatives, Illinois Student Assistance Commission

MODERATOR: Eddie Brambila, Director of Outreach, Illinois Student Assistance Commission

Making Your Voice Heard at Local, State and National Levels (Nirvana C)

Interested in talking to your local, state and national leaders? Looking for ways and strategies that will allow you to get your point across and have a deep impact on future legislation and regulations? Don’t suffer in silence any longer. Attend this fast paced presentation to learn the best way to communicate to local, state and national leaders.

PRESENTER: Janet Ingargiola, Director of Financial Aid & Veteran’s Educational Benefits, Danville Area Community College

MODERATOR: Pam Lytel, Financial Aid Assistant Director, Parkland College

Retention – Where all Roads Intersect (Euphoria)

How do you define “retention”? What is the cost of attrition and how does it affect you, your staff, students and the institution? Is retention part of your business plan? Join us at the intersection where all roads on campus meet as we redefine retention, identify stakeholders, explore influencing factors and evaluate innovative ideas.

PRESENTER: Patti Carey, Client Training Consultant, EdFund

MODERATOR: Charles Carothers, Director of Financial Aid, MacMurray College

Federal Direct Loan Panel (Schaumburg E)

The Federal Direct Loan Panel session is open to all ILASFAA participants. Panelists will present information regarding their experiences with the federal loan programs and transitioning from FFEL to DL, current issues of concern, and expectations for the future of the programs. Ample time will be provided for your questions and comments.

PRESENTERS: Kiely Fletcher, Divisional Director of Student Finance, Career Education Corporation.
Ann Brill, Director of Financial Aid, Knox College
Paula Carpenter, Director of Financial Aid and Veteran Services, Lake Land College

MODERATOR: Andrea Winter, Financial Aid Administrator, University of Illinois at Urbana-Champaign

ELM Resources – Choosing and Using ELM (Schaumburg F)

For ELM users and those interested in using ELM: This session will consist of a brief overview of ELMNet functionality, including a Q & A session. This will also be an interactive session for schools to share how they use ELM with their FAM system, allowing colleagues to gather ideas and information to assist with their loan process. Session will be repeated at 2:30 today.

PRESENTER: Marilyn Baker, Business Development Manager, ELM Resources

MODERATOR: John Schwarm, Regional Account Executive, Sallie Mae

Advanced Verification

(Schaumburg G)

This session is geared towards the more experience financial aid professional. The presenter will focus on providing those experienced in verification with tools to explore some of the more difficult verification situations.

PRESENTER: Jamie Malone, Training Officer, U.S. Department of Education

MODERATOR: Christina Rose, Account Manager, Citibank Student Loan Corporation

The Inside Track on Federal Loan Programs

(Schaumburg H)

During the first term of the new president, it is estimated that students will need about \$500 billion in student loans...does the math still work? What can we expect from a new administration and how is the political current flowing behind the scenes? Will some of the solutions to the financial market crisis – increased oversight and regulations – also impact higher education? Student loans continue to be big business, for the federal government, for schools and lenders and for all of us as taxpayers. What are the hot issues and what does Congress want to do about it? What are the nation's issues? What is the latest with the 2009 Negotiated Rulemaking process?

PRESENTER: Vicki Shipley, Senior Advisor, Institution/Organization: National Council of Higher Education Loan Programs (NCHelp)

MODERATOR: Barb Levin, Assistant Vice President, National Education

Noon – 2:15 p.m.

Lunch Buffet

(Utopia Ballroom)

Business Meeting

MASFAA Update

Rick Shipman, MASFAA President

Financial Aid Director, Michigan State University

MASFAA Leadership Award

Meritorious Service Award

President's Award

Lifetime Achievement Award

Keynote Speaker Brad Montgomery

2:15 – 4:30 p.m.

Exhibitor Area Open

(Schaumburg East)

2:30 – 3:15 p.m.

Interest Sessions

Income Based Repayment (IBR): (Nirvana A)

Understanding the New Federal Student Loan Repayment Options

Beginning July 1, 2009, borrowers will have a new option in managing repayment of their federal student loans. The College Cost Reduction and Access Act of 2007 (CCRAA) created the Income-Based Repayment (IBR) plan to help make loan repayment more affordable for borrowers. IBR, however, is more complex than the other repayment options both in understanding how it works and in how it will need to be serviced by lenders. This interactive session will provide an in-depth overview of this new program along with examples that illustrate how it can help graduate and professional students with high levels of indebtedness manage repayment.

PRESENTER: Jeffery Hansen, Director of Borrower Education Services, Access Group,

MODERATOR: Dan Whitaker, Regional Director, College Assist

Introduction to Satisfactory Academic Progress

(Nirvana B)

This session is geared towards the new professional. During this session you will be provided an overview of the requirements associated with monitoring financial aid recipients' academic progress. Some of the issues we will discuss include monitoring requirements, definitions, issues and the appeals process. Each attendee will receive a detailed document that covers the requirements, offers a number case studies and academic policy examples – a great resource.

PRESENTER: Wrennie Howard, Instructional Designer USA Funds University

Phillip Walsh, Senior Director, USA Funds University

MODERATOR: Michelle Wortel, Associate Director of Financial Aid, University of Illinois at Chicago

ELM Resources – Choosing and Using ELM

(Nirvana C)

Repeated Session--For ELM users and those interested in using ELM: This session will consist of a brief overview of ELMNet functionality, including a Q & A session. This will also be an interactive session for schools to share how they use ELM with their FAM system, allowing colleagues to gather ideas and information to assist with their loan process.

PRESENTER: Marilyn Baker, Business Development Manager, ELM Resources

MODERATOR: Mary Dorrell, Vice President Student Finance, Career Education Corporation

Ordinary Magic: How Cool is That?!

(Euphoria)

The Art of Enjoying our Astonishing and Amazing Lives.

Brad Montgomery is a very funny business speaker. In this very funny session Brad reminds us of the importance of having and accessing a sense of humor — and how doing so helps us to get more of what we want. Think lightheartedness could help you get further? Think enjoying yourself at work might help you achieve more? Wish you had some specific tips for doing just that? Come ready to laugh as you learn. Brad uses his skills as a comedian and magician to cover some specific — and very funny — techniques to remind ourselves that life is both fun and funny. This program is inspirational, informational and very funny. This session will be repeated at 3:30 today.

PRESENTER: Brad Montgomery, CSP, President, BMP, Inc.

MODERATOR: Chelley Jackson, Client Relations Representative, Illinois State University

PeopleSoft Functional Solutions Session

(Schaumburg E)

This session is designed to allow current users to showcase solutions and innovations for PeopleSoft. In addition to presentations of the solutions and options within PeopleSoft, this session aims to provide opportunities to discuss other options and talk through issues experienced on our campuses. Specifically, this session will discuss the impact of working with PeopleSoft version 9.0 and 2010 Aid Year updates.

PRESENTER: Eric Weems, Director of Financial Assistance, Loyola University Chicago

MODERATOR: Amy Moncher, Assistant Director of Financial Aid, DePaul University

Banner Functional Solutions Session

(Schaumburg F)

This session is designed to allow current users to showcase solutions and innovations for Banner. In addition to presentations of the solutions and options within Banner, this session aims to provide opportunities to discuss other options and talk through issues experienced on our campuses. Specifically, this session will focus on Population Selections and RORRULE creation.

PRESENTER: Bruce Foote, Executive Director, University of St. Francis

MODERATOR: Tracy Hall, Assistant Director of Financial Aid, Eastern Illinois University

Datatel Functional Solutions Session

(Schaumburg G)

This session is designed to allow current users to showcase solutions and innovations for Datatel. In addition to presentations of the solutions and options within Datatel, this session aims to provide opportunities to discuss other options and talk through issues experienced on our campuses. Specifically, this session will focus on ISIR importing and pre-packaging, reporting and Communications Management.

PRESENTERS: Sue Swisher, Assistant Vice President for Student Financial Services, Saint Xavier University
Michele Patchik, Associate Director of Student Financial Services, Saint Xavier University

MODERATOR: Tom Schillo, Assistant Director of Student Financial Services, Saint Xavier University

FFEL Loan Default, Discharge and Forgiveness

(Schaumburg H)

Many borrowers repay their student loans successfully. However, there are instances when a borrower's loan goes into default, or a borrower may qualify for loan discharge or forgiveness. This session will explore 3 important areas that may occur during the repayment stage of a loan: default, discharge, and forgiveness. Participants will gain a better understanding of: the behind-the-scenes operations as financial partners work with loan borrowers to resolve loan defaults; the forgiveness programs available to

FFEL borrowers, including teachers, civil attorneys, and those individuals serving areas of national need; and the discharges available for FFEL borrowers, including total and permanent disability, death, unpaid refunds, false certification, closed schools, and bankruptcy.

PRESENTER: David Garza, Senior Policy Advisor & Trainer, TG Policy and Regulatory Affairs

MODERATOR: Amanda Fijal, Associate Director of Financial Assistance, Loyola University Chicago

3:15 – 3:30 p.m. Refreshment Break

3:30 – 4:30 p.m. Interest Sessions

Reauthorization (Utopia Ballroom)

As Reauthorization guidance continues to evolve, Jamie Malone will address current issues and provide up-to-date advice on implementing policy changes. Come prepared with any pressing questions surrounding Reauthorization.

PRESENTER: Jamie Malone, Training Officer, U.S. Department of Education

MODERATOR: Mark Holysz, Director of Student Financial Aid, College of DuPage

Regulatory Perils for Graduate and Professional Aid Administrators (Nirvana A)

The regulations that govern the administration of federal financial aid are complex. Those that govern the realm of issues that affect graduate and professional students, who often have unique circumstances, can be particularly complicated. This session will explore the variety of regulatory issues that affect these students most.

PRESENTER: David Garza, Senior Policy Advisor & Trainer, TG Policy and Regulatory Affairs

MODERATOR: Margaret Hallen, Director of Financial Aid, Garrett-Evangelical Theological Seminary

Introduction to Professional Judgment (Nirvana B)

This session is geared towards the new professional. It will examine the procedures necessary to make professional judgments on a case by case basis, including required documentation.

PRESENTER: Agnes Roche, Financial Aid Trainer, DePaul University

MODERATOR: Monica Arango, Financial Aid Counselor, University of Illinois at Chicago

Ordinary Magic: How Cool is That?! (Nirvana C)

The Art of Enjoying our Astonishing and Amazing Lives.

Repeated Session--Brad Montgomery is a very funny business speaker. In this very funny session Brad reminds us of the importance of having and accessing a sense of humor — and how doing so helps us to get more of what we want. Think lightheartedness could help you get further? Think enjoying yourself at work might help you achieve more? Wish you had some specific tips for doing just that? Come ready to laugh as you learn. Brad uses his skills as a comedian and magician to cover some specific — and very funny — techniques to remind ourselves that life is both fun and funny. This program is inspirational, informational and very funny.

PRESENTER: Brad Montgomery, CSP, President, BMP, Inc.

MODERATOR: Naomi Barr, Document Tracking Specialist, College of DuPage

"Uniting Our Professions - a Panel Discussion with High School Guidance and College Counselors" (Euphoria)

Want to hear what's going on in the high schools? This session will include a panel of high school guidance and college counselors available to voice the concerns at the high school level and to answer questions that you may have.

PRESENTER: Sandie Gilbert, Highland Park H.S.
Marsha Hubbuch, Highland Park H.S., IACAC President –Elect
Jerry Pope, College Consultant, Niles High School District 219
Jerry Cebrzynski, Director of Financial Aid, Lake Forest College

MODERATOR: Tammy Garza, Financial Aid Specialist, Lakeview College of Nursing

4:30 p.m. Exhibitor Area Closed for the Conference

4:35 – 5:15 p.m. Sector Meetings – To be Facilitated by Sector Representative

Community Colleges	Joanna Dye	(Schaumburg E)
Health Professions	Joanne Cunningham	(Schaumburg F)
Private Institutions	Bruce Foote	(Schaumburg G)
Proprietary Institutions	Michael Smith	(Schaumburg H)
Senior Public Institutions	Jone Zieren	(Euphoria)
Exhibitors Sector	Michelle Stipp	(Schaumburg East)

5:30 p.m. Dinner on Your Own

8:00 – 11:00 p.m. ILASFAA After-Hours Social (Schaumburg E, F, G)

Tuesday, March 24, 2009

7:30 – 8:00 a.m. Refreshments

8:00 – 9:00 a.m. Registration Desk Open (Schaumburg Foyer North)

8:00 – 8:45 a.m. Interest Sessions

User Group – Banner (Nirvana A)

Whether you're "techy" or "not so techy", this user group session will provide you an opportunity to share systems problems and solutions that are common to Banner. This session will be in a question and answer format and does not include a formal presentation. Come to the session with your questions and network with your peers for possible solutions to those "nagging problems."

PRESENTER: Bruce Foote, Executive Director, University of St. Francis

Introduction to Private Student Loans (Nirvana B)

This session will provide an initiation into the world of private student loans. This will include a discussion of consumer credit in general and where private loans fall in the hierarchy of consumer borrowing; a review of laws that govern consumer credit and private loans in particular, and various approaches lenders take to make and service private loans.

PRESENTER: Walter Witthoff, Executive Director, Iowa Student Liquidity Corporation

MODERATOR: Jeff Hubbard, Senior Vice President, National Education

User Group – PeopleSoft (Nirvana C)

Whether you're "techy" or "not so techy", this user group session will provide you an opportunity to share systems problems and solutions that are common to PeopleSoft. This session will be in a question and answer format and does not include a formal presentation. Come to the session with your questions and network with your peers for possible solutions to those "nagging problems."

PRESENTER: Eric Weems, Director of Financial Aid, Loyola University Chicago

User Group – Powerfaids (Euphoria)

Whether you're "techy" or "not so techy", this user group session will provide you an opportunity to share systems problems and solutions that are common to Powerfaids. This session will be in a question and answer format and does not include a formal presentation. Come to the session with your questions and network with your peers for possible solutions to those "nagging problems."

PRESENTER: Marc Geslani, Midwest Regional College Board Office

MODERATOR: Jamie Petersen, Scholarship and Financial Assistance Coordinator, Oakton Community College

User Group – Datatel

(Schaumburg E)

Whether you're "techy" or "not so techy", this user group session will provide you an opportunity to share systems problems and solutions that are common to Datatel. This session will be in a question and answer format and does not include a formal presentation. Come to the session with your questions and network with your peers for possible solutions to those "nagging problems."

PRESENTER: Lisa Hanson, Director of Financial Aid, Carl Sandburg College

Entrance and Exit Counseling (Mapping Your Future)

(Schaumburg F)

Learn how Mapping Your Future's Online Student Loan Counseling (OSLC) provides an easy-to-use, comprehensive way to fulfill entrance and exit counseling requirements, including counseling requirements for the new TEACH Grant program. This session will focus on the regulatory requirements of counseling, as well as how to maximize the use of the OSLC counseling sessions and customization options for the benefit of your students and your school.

PRESENTER: Sherry Hildebrand, Communications Manager, Mapping Your Future

MODERATOR: Tad Verdun, Associate Director of Financial Aid, Loyola University Chicago

Trends in College Affordability

(Schaumburg G)

It is no secret that college has become less affordable. What is not clear is how much less affordable and how students from different socioeconomic levels are affected. This session will discuss some of the reasons why college affordability is suffering and the impact it is having on students and schools in Illinois.

PRESENTER: Ellen Greenan, Senior Research Associate; Research, Planning & Policy Analysis Department, Illinois Student Assistance Commission

MODERATOR: Marie Gillebrand, Financial Aid Coordinator, Illinois State University

8:45 - 9:30 a.m. Interest Sessions**Creating a Campus Dialogue of Financial Aid Literacy**

(Nirvana A)

In this session, we will bring together individuals from various areas of student services to describe how they have built Financial Aid Literacy into their individual programs in order to support the work of financial aid as an enterprise counseling goal.

PRESENTER: Donna Sobie, M.ED., Director, Financial Aid, Loyola Stritch School of Medicine
Kimberly A. Brown, M.ED., University Director, Student Financial Services and Registrars, Midwestern University

MODERATOR: Cynthia Brewer, Senior Graduate Awarding Specialist, University of Chicago

Getting Involved in ILASFAA

(Nirvana B)

Come learn about the different opportunities for members to get involved in our professional organization. This session will be presented by members of our organization that have taken strong leadership roles in the Executive Board and committees of ILASFAA and will be sharing their experiences with you, as well as giving detail on the opportunities that you can take advantage of as an ILASFAA member.

PRESENTERS: Paula Luff, Assistant Vice President of Financial Aid, DePaul University
Michelle Trame, Associate Director of Financial Aid, University of Illinois at Urbana-Champaign
Sue Swisher, Assistant Vice President for Student Financial Services, Saint Xavier University

MODERATOR: Jone Zieren, Director of Financial Aid, Eastern Illinois University

Role of the Inspector General

(Nirvana C)

This presentation will provide a brief overview of the creation of the U.S. Department of Education's Office of Inspector General's Investigative Division (ED/OIG/IS) and its mission and performance goals. The history of Inspector General Act will be explored and the important role it played in the creation of ED/OIG/IS. The current ED/OIG Organizational Structure will be discussed as well as each of its components: Investigations, Audit, Inspection and the Hotline Complaint System.

The second half of the presentation will focus on the Investigative Services Division and the authority ED/OIG agent have to perform their function within our agency. ED/OIG agent's primary responsibilities and duties will be explored and the various investigative techniques they use to obtain evidence in criminal and civil investigations.

At the conclusion of the presentation, an Identity Theft video will be played laying the foundation for the beginning of the second session entitled "Current ED/OIG Investigative Trends and Case Examples."

PRESENTER: David Skonieczny, Assistant Special Agent in Charge, U.S. Department of Education, Office of Inspector General, Office of Investigations

MODERATOR: Jacki Griffin, Assistant Director of Financial Aid, St. Xavier University

New Generation of Communicating with Students: (Euphoria)
Facebook/MySpace/Texting

Social networking sites were created to connect people and recently have become a new way to reach prospective college students. Learn how Saint Xavier University is using a new technology to attract, communicate and meet students' needs. Saint Xavier has created a MySpace and Facebook page in order to effectively reach students. Find out how this initiative started, what it took to implement and maintain the results they have seen.

PRESENTER: Juliann Bunna, Admissions Counselor, Saint Xavier University

MODERATOR: Bobbi Smith, Financial Aid Officer, Spoon River College

How the Economy is Affecting Private Loans (Schaumburg E)

Curious as to how the economy is impacting the private loan market? This session will be a discussion on how private education loans are funded, the challenges that the economy is creating for private loans, and the future of private loans in higher education.

PRESENTER: Chris Dwyer, Vice President of Sales, Sallie Mae

MODERATOR: Michelle Wortel, Associate Director of Financial Aid, University of Illinois at Chicago

Veteran's Education Benefits Updates (Schaumburg F)

If you have interest in learning about veteran's benefits, come hear Joan Ryan present on veteran benefit related issues. This session will provide information regarding updates to federal veterans programs including the Post 9/11 GI Bill and Yellow Ribbon programs.

PRESENTER: Joan Ryan, Administrator, Illinois State Approving Agency for Veteran's Education Illinois Department of Veterans Affairs

MODERATOR: Sherry Summary, Director of Student Financial Assistance, John A. Logan College

"Ask the Director" Panel (Schaumburg G)

This panel is an open discussion of problems and solutions found on our campuses. This session will be in a question and answer format and does not include a formal presentation. Come to the session with your questions and network with your peers for possible solutions to those perpetual questions, stumper issues or unique student situations.

PRESENTERS: Eric Weems, Director, Loyola University Chicago
Dan Mann, Director, University of Illinois, Urbana-Champaign
Michelle Stipp, Manager of Policy and Training, DeVry University
Cheryl Warmann, Director, Oakton Community College

MODERATOR: Tom Schillo, Assistant Director of Financial Aid, St. Xavier University

A Focus on the 2009-10 FAFSA Dependency Questions (Schaumburg H)

The College Cost Reduction and Access Act (CCRAA) added additional categories of independent students for 2009-10, resulting in new questions being added to the dependency section of the FAFSA. This session will focus on important issues related to these new independent categories including emancipated minors, legal guardianship and homeless unaccompanied youth. A brief overview of other FAFSA changes will also be provided.

PRESENTER: Kim Eck, Training Coordinator, Illinois Student Assistance Commission

MODERATOR: Janelle Wade, Assistant Director of Financial Assistance, Loyola University Chicago

9:30 – 9:45 a.m. Break

9:45 – 10:30 a.m. Interest Sessions

The Impact of HEOA and the Economic Crisis on Student Lender Lists (Nirvana A)

The student lending marketplace has been transformed in the past eighteen months driven by regulatory change and economic crisis. This has created challenges for the financial aid administrator seeking to assist students in making the most informed decisions about loans. The presenter will present his company's research and analysis on how schools are reacting to this unprecedented level of change as well as the current state of the market for federal and private student loans. This presentation will cover: market share trends and comparisons of the FFEL and Direct Lending programs, solving the private student loan conundrum in a time of economic crisis, creating an HEOA-compliant lender selection process

PRESENTER: Tim Ranzetta, President of Student Lending Analytics

MODERATOR: Darrell Nabers, Associate Director of Admissions and Financial Aid, University of Chicago, Pritzker School of Medicine

Understanding the EFC Calculation (Nirvana B)

This session is geared towards the new professional. The presenter will focus on how the expected family contribution is calculated and will also look at various elements on the FAFSA that affect the amount of financial aid a student could receive.

PRESENTER: Jamie Malone, Training Officer, U.S. Department of Education

MODERATOR: Karen LeVeque, Senior Associate Director of Financial Aid, DePaul University

NASFAA Updates – Federal Methodology Changes (Nirvana C)

Just when you think you fully understand federal methodology, the College Cost Reduction and Access Act and Higher Education Opportunity Act come along. This session will point out recent changes to the FAFSA and how they impact the Federal Methodology, as well as, changes to the formula itself. Come and take advantage of NASFAA's professional training session.

PRESENTERS: Michelle Trame, Associate Director of Financial Aid, University of Illinois at Urbana Champaign.
Cheryl Howerton, Director of Financial Aid, Millikin University

MODERATOR: Marchello Johnson, Assistant Director, University of Illinois at Chicago

Office Strategies for Efficient Paperless Processing Panel Discussion (Euphoria)

Experts from three different universities that have transitioned to paperless offices are sharing their knowledge on programs and strategies they used in order to achieve it successfully.

PRESENTERS: Dave Krueger, Assistant Director of Communication and Training, Illinois State University
Amanda Fijal, Associate Director of Financial Aid, Loyola University Chicago
Justin Johnson, Systems Analyst, DePaul University

MODERATOR: Nancy Askins, Financial Aid Coordinator, Millikin University

ISAC Programs (Schaumburg E)

This session will provide an overview of the Illinois Student Assistance Commission's scholarship and grant programs along with processing updates for 2008-09 and important news for 2009-10. Guidance and suggestions for administering important aspects of the programs such as residency verification, reconciliation and year-end close-out will also be discussed.

PRESENTER: Kim Eck, Training Coordinator, Illinois Student Assistance Commission

MODERATOR: Jennifer Fissel, Scholarship Coordinator, Illinois State University

Advanced Satisfactory Academic Progress (Schaumburg F)

To be eligible for federal student aid funds, a student must make satisfactory academic progress — that seems simple enough. However, the duality of SAP's quantitative and qualitative standards complicated by frequency, consistency, and consumer information requirements can confound anyone. This session unravels SAP's complexity, addresses special situations, and explains the issues of regaining eligibility.

PRESENTER: David Garza, Senior Policy Advisor & Trainer, TG

MODERATOR: Michelle Cornell, Loan Processing and Student Employment Coordinator, Illinois State University

Current ED/OIG Trends and Fraud Investigation Case Studies

(Schaumburg G)

In recent years, our investigative region has seen an increase in the number of Fraud Ring Investigations, Identity Theft Investigations and Single Beneficiary Investigations. In the past five years, Financial Aid Preparer cases have decreased. The reason for the decline in Financial Aid Preparer cases may be attributed to the different techniques or methods being used by the preparers to perpetrate the fraud. These techniques and methods will be discussed during this presentation. The common elements of all of these types of investigations will be explored as well as ways financial aid professional can identify or detect these types of schemes. Specific case examples will be discussed during the presentation to show the egregious steps criminals have taken to carry out these fraud schemes and defraud ED and various universities and colleges. These case examples will also outline the process ED/OIG agents took to identify the fraud scheme and obtain valuable evidence to bring these cases to fruition in several judicial districts throughout the Midwest.

PRESENTER: David Skonieczny, Assistant Special Agent in Charge, U.S. Department of Education, Office of Inspector General, Office of Investigations

MODERATOR: Jo Branson, Financial Aid Director, Spoon River College

Campus Security, What We All Can Do To Help

(Schaumburg H)

Campus violence and security impact every aspect of life at a college or university. When acts of violence occur on campus, it sends a shock wave of terror through all colleges and university campuses. Please join Police Chief Grady, from Northern Illinois University, for an insightful look at how Northern Illinois University Police has worked together with the administration, parents, students, and faculty to make substantial changes in campus security. Please attend to identify how you can help with campus security at your college or university.

PRESENTER: Chief Grady, Chief of Police, Northern Illinois University

MODERATOR: John Schwarm, Midwest Account Executive, Sallie Mae

10:30-Noon

Brunch Buffet

(Utopia Ballroom)

Charity Presentation

Announcement of Raffle Winners

Federal Update

Speaker: Jeffrey Baker, Director, Policy Liaison and Implementation,
Federal Student Aid, U.S. Department of Education

Exhibitor Recognition

Passing of the Gavel