

ILASFAA Annual Conference
April 16 – 18, 2008
Crowne Plaza, Springfield, Illinois

Wednesday April 16th

9:00 – 10:00 2007-2008 Executive Board Meeting **Illinois Room**
10:00 – 11:00 2008-2009 Executive Board Meeting **Illinois Room**

10:00 – Noon
Registration Desk Open
Vendor Set up **Plaza H and I**

Noon – 2:00 Sapphire Diamond
Lunch and President's Welcome
Enos School Performance and Presentation – Moderator Michelle Trame
Keynote Speaker – Dr. Kasambira – Moderator – Janet Ozuna

2:00 – 4:30 Vendor Area open
2:00 – 6:00 Registration Desk Open

2:15-3:15 Interest Sessions

Low Income Students at Community Colleges Plaza D

More low-income, Pell eligible students enroll at community colleges compared to the other sectors of higher education yet up to 20 percent of community college students who are low-income have not applied for financial aid. Additionally, are low-income students less likely to persist? This session will look at the academic and scholarly research related to supporting low-income students with access to community colleges and review how financial aid helps retain these students.

Speakers:
Jamie Petersen,
Scholarships and Financial Assistance Coordinator,
Oakton Community College

Cheryl Warmann,
Director of Student Financial Assistance,
Oakton Community College

Moderator
Tracy Wall,
Assistant Director,

Southern Illinois University Edwardsville

How to Construct a Graduate Student Budget Plaza C

In this session, tips, standards, and case studies related to constructing realistic student budgets for graduate students will be discussed. Learn what resources are available to help you qualify educational expenses, and learn about using professional judgment to make adjustments.

Speaker

Darrell Nabers,
Admissions and Financial Aid Analyst,
University of Chicago--Pritzker School of Medicine

Moderator

Terri Hare,
Financial Aid Advisor,
Western Illinois University

Here We Go Again: Managing Transitions Plaza F

Every day our lives are altered by change. And, it often isn't the change that is being made that does us in, but rather the people who are affected by those changes. How can campus managers help employees and colleagues accept changes and implement new policies and procedures smoothly? This session will help managers and employees understand the fundamental elements of organizational change and offer some practices to help make smooth transitions. Whether it is a set of new job responsibilities, dealing with doing more with less, or a system overhaul, learn how to make the most of the opportunity that change provides

Speaker

Anne Fisher,
Debt Management Consultant,
USA Funds

Moderator

Meccasia Roberson,
Assistant Director,
University of Illinois Chicago

Veteran Affairs and Military Programs Plaza E

This session will explore the various issues surrounding the different Veterans grants and Military Programs. It will touch base on preparing for a SAA visit; the certification process, forms, different policies and take requests of information everyone would like to hear about.

Speaker
Melissa Cushman,
Veterans Education Specialist,
Department of Veteran Affairs

Moderator
Wilma Hjellum,
Director of Financial Aid & Veterans Affairs,
Illinois Central College

Peoplesoft Users Group Plaza A

Whether you're "techy" or "not so techy", these user group sessions will provide you an opportunity to share systems problems and solutions that are common to your current software. The meetings will be in a question and answer format and do not include a formal presentation. Come to the meeting with your questions and network with your peers for possible solutions to those "nagging problems."

Speaker
Eric Weems,
Director of Financial,
Aid Loyola University

Moderator
Paula Luff,
Director of Financial Aid,
DePaul University

Introduction to Financial Aid Plaza G

Ever wonder how financial aid began? How has it evolved over the years? This introductory session will give a broad overview of the history of financial aid, the principles that guide our profession, and why we love what we do.

Speaker
Janet Ozuna,
Director of Finance,
Midstate College
ILASFAA President 2007-2008

Moderator
Ellen Frost,
University of Illinois Urbana-Champaign,
Student Financial Aid Administrator

Changes in FFELP Plaza B

The federal loan programs provide well over half the total dollars that drive the student financial aid industry—some \$60+ Billion each year and growing. Needless to say, it's big business—for lenders, for schools, for the federal government and for all of us as taxpayers. What's happening inside Washington DC? How is the political current flowing behind the scenes—FFELP or DL? What are the hot issues and what does Congress and the student loan community want to do about it?

Speaker

Vicki Shipley,

Senior Advisor to the National Council of Higher Education Loan Programs (NCHELP)

Moderator

Tom Cox,

Vice President Sales and Marketing, Education and Government Services,
Financial Asset Management Systems, Inc.

3:15 – 3:30 Break **Plaza H and I**

3:30-4:30 Interest Sessions

Policy Potpourri Illinois

Are you a financial aid administrator who thinks you know your regulatory “stuff”? During this session, presenters ask the audience a series of challenging policy questions on a variety of current federal student aid topics in a game show format, allowing audience members to participate and demonstrate their knowledge. Participants will enjoy the fun, interactive nature of the presentation and leave with valuable, practical regulatory information. It's entertainment and learning all in one package!

Speaker

Cynthia Mars,

Policy Advisor,

TG

Moderator

Michael Byrne,

Regional Director, Business Development,

National Student Loan Program

Tools for Graduate and Professional Entrance Counseling and Financial Management Plaza D

Share your existing tools and services for meeting the financial literacy needs of graduate and professional students at your campus. This roundtable session will provide discussion of what works or does not work on your campus, and identify possible ways to increase effectiveness.

Speaker
Margie Harvey,
Market Strategist,
TG

Moderator
Susan Lawler,
Financial Aid Counselor,
University of St. Francis

Datatel Users Group Plaza A

Whether you're "techy" or "not so techy", these user group sessions will provide you an opportunity to share systems problems and solutions that are common to your current software. The meetings will be in a question and answer format and do not include a formal presentation. Come to the meeting with your questions and network with your peers for possible solutions to those "nagging problems."

Speaker
Lisa Hanson,
Director of Financial Aid,
Carl Sandburg College

Moderator
Sue Swisher,
Asst. Vice President for Student Financial Services,
Saint Xavier University

Exercise Your Rights Plaza F

Interested in a "cliffs note" version of the ins and outs of federal policy making? Are you a bit confused in the difference between mandatory and entitlement spending and reconciliation versus reauthorization? Wonder what negotiated rulemaking is and why you should care? It's your right and responsibility to be involved in the process. Attend this session so you can understand the process and the importance of making your voice heard along with some helpful tips on what works and what doesn't!

Speaker
Vicki Shipley,
Senior Advisor to the National Council of Higher Education Loan Programs (NCHELP)

Moderator
Nancy Calvert,
Director of Financial Aid,
Southern Illinois University School of Medicine

Taking Diversity Further Than Gender and Racial Serenity Plaza B

This session will broaden the participant's understanding of how students, faculty, and staff often view diversity as a by product of perceptions and values established within a university setting. Variables which determine one's own diversity, such as gender, socio-economic background, job experience, campus life, and community are examined as pertinent and essential factors that determine an institutional ethos regarding diversity as a whole.

Speaker
Carla Boyd,
Assistant Director of Admissions and Records,
Danville Area Community College.

Moderator:
Bonnie Mersten,
Account Manager, Central Region,
Sallie Mae

Ariana Monroe,
Account Manager,
Chase Education Finance

Federal and State Programs Plaza E

Designed with new professionals in mind, this introductory session discusses the different Federal Grants, Loans, as well as State Programs. This session will also discuss what determines a student's eligibility.

Speaker
Kim Eck,
Training Coordinator,
Illinois Student Assistance Commission – Springfield

Moderator
Brian Pomeroy,
Regional Manager,
Citibank Student Loan Corporation

Direct Lending Panel Plaza G

Have you ever thought about moving from FFELP to Direct Lending? The Panel is made up of Direct Lending Participants, and will discuss their participation in the program. Come to this open forum to get the answers you are looking for.

Speakers
Dan Mann,

Director of Financial Aid,
University of Illinois Urbana Champaign

Tim Wendt,
Director of Financial Aid,
Parkland College

Paula Luff,
Director of Financial Aid,
DePaul University

Moderator
Doug Carlson,
Director of Financial Aid,
Rend Lake College

Safety in the Workplace Plaza C

Financial aid professionals often find themselves in situations with angry parents/students on the other end, especially when money is involved. This session will discuss what to do if there is an endangering situation in your workplace, and also if there are signs that could be indicators.

Speaker
Cristy Pullen,
Illinois State Police,
Education Safety Officer

Moderator
Michelle Cornell,
Office Specialist for Financial Aid,
Danville Area Community College

5:00 – 6:00 Newcomer's Reception **Capital View**

6:30 – 9:00 **Sapphire Diamond**

Dinner

MASFAA Update
MASFAA Leadership Award

Diane Lambart Fleming, MASFAA President
Associate Director-Client Services
Office of Scholarships and Financial Aid
Central Michigan University

Awards Presentation
Years of Service
Retirement Recognition
Sustained Service

Nancy Calvert

New Professional

Springfield Showdown: Are you smarter than a FAA?

Thursday April 17th

7:30 – 12:15 Registration desk open

9:30 – 12:15 Vendor Area open **Plaza H and I**

7:30 – 8:15 Breakfast

8:15 – 9:30 ISAC Update **Sapphire Diamond**

Chris Peterson, Director, Program Services & Compliance will provide a programmatic update.

Katharine Gricevich, Special Assistant to the Executive Director will give an update on State Legislative matters.

Andy Davis, Executive Director, will conclude with a high level ISAC Update and plans for the future.

9:45-10:45 Interest Sessions

Compliance with Regs: How Does your Institution Score? Plaza D

Have some fun with the federal student aid regulations. Take a short test and score your understanding and your institution's adherence to federal regulations and sub-regulations for administering student aid. This session covers common findings in audits and office reviews.

Speaker

Janet Hunter,
Senior Associate Consultant,
Financial Aid Services

Moderator

Margaret Hallen,
Director of Financial Aid,
Garrett-Evangelical Theological Seminary

Roundtable for Entrance Counseling and Financial Management Plaza C

Share your existing tools and services for meeting the financial literacy needs of graduate and professional students at your campus. This roundtable session will provide discussion of what works or does not work on your campus, and identify possible ways to increase effectiveness.

Speaker
Margie Harvey,
Market Strategist,
TG

Moderator
Susan Lawler,
Financial Aid Counselor,
University of St. Francis

Retirement Planning Plaza E

This workshop is designed for action toward achieving your financial goals. Planning issues such as education funding, retirement funding, and investment strategies will be discussed. This experienced presenter provides financial education on behalf of Fidelity Investor Centers throughout St. Louis. This session will help investors understand their income, investment needs, and financial planning strategies. Come to this informative session and learn what it takes to plan your retirement.

Speaker
Todd Brewer,
Regional Consultant,
Fidelity Investments

Moderator
Tom Cox,
Vice President Sales and Marketing, Education and Government Services,
Financial Asset Management Systems, Inc.

FISAP Plaza B

Learn how to complete Fiscal Operations Report and Application to Participate (FISAP). This report must be completed on October 1st every year. This report and application helps the school attain funding for various programs. This workshop will give Directors an opportunity to ask others questions and get insight on how to complete this report.

Speaker

Wilma Hjellum,
Director of Financial Aid & Veterans Affairs,
Illinois Central College

Moderator
Sherry Summary,
Director of Financial Aid,
John A. Logan College

Powerfaids User Group Plaza A

Whether you're "techy" or "not so techy", these user group sessions will provide you an opportunity to share systems problems and solutions that are common to your current software. The meetings will be in a question and answer format and do not include a formal presentation. Come to the meeting with your questions and network with your peers for possible solutions to those "nagging problems."

Speaker
Michael Shields,
Director of Financial Aid,
Dominican University

Expected Family Contribution (EFC) Hand Calcs Plaza F

Have you ever wondered how the EFC formula works? Have students asked questions about their EFC that you weren't sure how to answer? This session will explore how the expected family contribution is calculated and will look at various elements on the FAFSA that affect the amount of financial aid a student could receive.

Speaker
Michelle Stipp,
Student Finance Training and Communications Manager,
DeVry University

Moderator
Kim Negron,
Senior Financial Aid Advisor,
Oakton Community College - Skokie

Future of Lending Plaza G

This will be a panel discussion that will cover the future of lending, both FFELP and Private. It will include the impacts of changes the federal government made to subsidies, the carryover of the mortgage industry issues to the student loan industry, the trend towards direct to consumer, and what the expected impact of these changes will be on financial aid administrators.

Speakers

Chris Dwyer,
Sales Lead,
Sallie Mae

Jeff Fritz,
District Director,
Citibank

Jim Holt
Director Regional Sales
Education Finance Partners

Moderator
Delia Dutton,
Financial Aid Officer,
International Acadamey of Design and Technolgy

10:45 – 11:00 Break Plaza H and I

11:00 – 12:00 Interest Sessions

Solving the retention puzzle: What is retention and why should I care? Plaza A

There are so many factors that contribute to a student's withdrawal that solving the retention puzzle can be difficult. While there is no single practice or solution to solving the puzzle, there are ways to identify who stays, who leaves, and what makes the difference. This session gives you the opportunity to hear what college students across the country shared in a benchmark study focusing on financial literacy and college success. What can the financial aid office do to increase the chances that your students will complete their program?

Speaker
Anne Fisher,
Debt Management Consultant,
USA Funds

Moderator
Howard Florine,
Associate Director of Financial Aid,
University of Illinois Chicago

Guiding Students Towards Successful Education Loan Repayment Plaza G

Complex student loan portfolios create increasingly complex questions from your graduating students- "How can I afford payments like these?", "Should I pay down some loans faster than others?", "Would a graduated repayment schedule be more beneficial for me?", and "Is consolidation a good idea?" There is no single answer that will work for everyone. Effective repayment strategies can tip the scale away from student loan

delinquency toward financial health. This session will reveal how individual financial management goals can determine the most effective repayment options for a student. It will offer tips on guiding your student toward developing a student loan repayment strategy targeted toward their individual needs.

Speaker

Douglas Kovall,
Manger Repayment Solutions,
Sallie Mae

Moderator

Brian Drabik,
Sr. Assistant Director,
Northwestern University

Leadership Development Plaza B

What is the best way to develop leadership in your office? What can you do to build up the leadership skills of your existing staff to promote from within? This session will discuss what one school has done to encourage leadership development and create leaders in their offices.

Speakers

Norma Marquez,
Assistant Center Director,
DeVry University-Chicago Loop

Michelle Stipp,

Student Finance Training and Communications Manager,
DeVry University

Title IV Refunds Plaza D

This session will discuss the Title IV refund process, the basics of how to complete it, and give participants the chance to ask questions.

Speaker

Angela Smith,
Training Officer,
Department of Education

Moderator

Jose Ayala,
Financial Aid Administrator,
University of Illinois Chicago

The Uniqueness of Generation Y Plaza C

‘The most recent generational cohort, sometimes referred to as Generation Y, Millennials, Nexters, or Echo Boomers, is making an impact on college campuses. They are techno-savvy, confident, outspoken, and have high expectations. Who are they? What skills do you need to hone in order to facilitate effective communication and understanding of the Y Generation?’

Speaker

Joni Huff,
Director of Admissions and Outreach,
University of Chicago

Moderator

Darrell Nabers,
Admissions and Financial Aid Analyst,
University of Chicago--Pritzker School of Medicine

Ariana Monroe,
Account Manager,
Chase

Verification and C-Codes Plaza E

This session will serve as an introduction to verification, what documents are required, and how to complete the process. It will also discuss C-codes and what documents are needed.

Speaker

Bruce Foote,
Executive Director of Financial Aid Services,
University of St. Francis

Moderator

Shelly Braman,
Verification Clerk,
Southern Illinois University - Edwardsville

Financial Success for Your Students:

How you the financial aid administrator fit in Plaza F

You know that good financial skills are critical to consumers today including your students, but you’re not sure where you fit into that picture or where to begin to provide this kind of learning on your campus. This session focuses on why taking leadership in teaching financial literacy is important and suggests effective tools especially designed for the college years.

Speaker

Brenda Vaughn,
Director of Financial Literacy,

National Student Loan Program

Moderator

Maria Garcia,

Assistant Director,

University of Illinois – Chicago

12:15 – 2:00 Sapphire Diamond

Lunch

Bruce Weber, University of Illinois Men's Basketball Coach

ILASFAA Awards Presentation – Janet Ozuna

Meritorious Service

Vendor Recognition

Committees Recognition

Committee of the Year

President's Award

Annual Business Meeting –Janet Ozuna

2:00 – 4:30 Registration Desk Open

Vendor Area Open

2:15 – 3:15 Interest Sessions

Mapping your Future Plaza G

The FFELP has been through a lot of changes in recent years but Mapping Your Future continues to provide valuable services that enables you to meet regulatory requirements for federal loan counseling. Mapping Your Future has made several changes and updates to the Online Student Loan Counseling, which meets regulatory requirements and does not limit student choice of lenders and/or guarantors, and has added several new counseling sessions bringing the total number offered up to fifteen. Additionally Mapping Your Future now offers alternative loan counseling in response to the increasing number of students needing these loans in addition to FFELP loans to pay for their education.

Speaker

Cathy Mueller,

Executive Director,

Mapping Your Future

Moderator

Sam Nelson,

Managing Director, Marketing and Communications,

Illinois Student Assistance Commission

Financial Literacy Education for Graduate Students:

How to implement a comprehensive program on your campus Plaza D

Financing an education is a tremendous fiscal responsibility for most students, particularly those in high cost graduate programs. It is our responsibility to educate our graduate students on how to best finance their education while minimizing debt. This session will focus on how to implement a financial literacy program on your campus. Strategies include educating students on basic financial literacy concepts, training staff members to present sessions, and utilizing external speakers to enhance your program.

Speaker

Kim Brown,
Director of Financial Aid and Registrar,
Midwestern University

Moderator

James McDougle,
Vice President,
Chase

Reclaiming our Profession: Traveling the High Road Plaza B

Are laws and regulations necessary to establish ethics within our profession? Find out what motivates financial aid professionals to travel the high road as we look at guidelines and situations typically faced within our profession.”

Speaker

Ed Schroeder,
Training Consultant,
Great Lakes Higher Education Corporation

Moderator

Cynthia Stonsifer,
Director of Financial Aid,
Rock Valley College

ACG/Smart Grants Year 2 Plaza F

This session will be conducted in a panel format. Directors that have worked with the ACG/Smart Grant will discuss the process of working with this new federal grant. We will hear an update on year 2 of these two grants and changes associated for the coming years. The problems financial aid offices have faced and how they dealt with this program and challenges that may be at the horizon.

Speakers

Janet Ingargiola,
Director of Financial Aid,
Danville Area Community College

Sue Swisher,
Asst. Vice President for Student Financial Services,
Saint Xavier University

Bill Bushaw,
Director of Financial Aid,
Western Illinois University

Angela Smith,
Training Officer,
US Department of Education

Moderator
Jacqueline Griffin,
Assistant Director of Financial Aid,
Saint Xavier University

Banner User Group Plaza C

Whether you're "techy" or "not so techy", these user group sessions will provide you an opportunity to share systems problems and solutions that are common to your current software. The meetings will be in a question and answer format and do not include a formal presentation. Come to the meeting with your questions and network with your peers for possible solutions to those "nagging problems."

Speaker
Bruce Foote,
Executive Director of Financial Aid Services,
University of St. Francis

Moderator
Robert Anderson,
Senior Associate Director,
University of Illinois - Urbana-Champaign

Fafsa Completion and Errors Plaza A

This introductory session will discuss how to complete the FAFSA, and will discuss common errors students and parents make in completing the FAFSA. Come learn how to better assist your students in preparing the cornerstone of the financial aid process.

Speaker

Moderator
Janelle Wade,
Assistant Director,
Illinois Institute of Technology

Going Private:

The Ins and Outs of Alternative loans Plaza E

Need money for school? There are many borrowing options available to students, but learn the facts before you borrow. If you are considering alternative loans, this seminar can help you make an informed decision.

Brenda Vaughn,
Director of Financial Literacy,
National Student Loan Program

Moderator
Karen LeVeque,
Account Manager,
Citibank Student Loan Corporation

3:15 – 3:30 Break

3:30-4:30 Interest Sessions

One Stop Shops Plaza A

Has your school thought about combining the financial aid office with the business office, the registrar's office, or all three? This session will discuss what it takes to convert your office to a one stop shop, the struggles involved in the transition, and the benefits.

Speakers
Eric Weems,
Director of Financial Aid,
Loyola University

Paula Luff,
Director of Financial Aid,
DePaul University

Moderator
Gail Erb,
Financial Aid Advisor,
Southern Illinois University - Edwardsville

Regulatory Perils for Grad and Professional Aid Administrators Plaza B

The regulations that govern the administration of federal financial aid are complex. Those that govern the realm of issues that affect graduate and professional students, who often have unique circumstances, can be particularly complicated. This session will explore the variety of regulatory issues that affect these students the most.

Speaker
Cynthia Mars,
Policy Advisor,
TG

Moderator
Margie Harvey,
AVP Relationship Management,
TG

Implementing a Training Plan Plaza C

This session will examine how to implement a training plan specific to the financial aid office.

Speaker
Karen Morozink,
Associate Director,
Wheaton College

Moderator
Jeanne Locarnini,
Assistant Director,
DePaul University

FSA Assessments Plaza E

This session will describe what an FSA Assessment is, why they were created, what topics are available, and why schools should use it.

Speaker
Angela Smith,
Training Officer,
US Department of Education

Moderator
Michelle Cornell,
Office Specialist Financial Aid,
Danville Area Community College

Divergent Roadmaps to Leadership in Financial Aid Administration Plaza F

Diverse paths to successful careers in financial aid administration are described by an esteemed panel of financial aid professionals

Speaker
Janet Ozuna,
Director of Financial Aid, Midstate College

James Mendez,
Assistant Dean of Student Affairs
Loyola Stritch Medical School,

Eunice Powell,
Associate Director of Professional Assessment,
Training and Regulatory Assistance NASFAA

Moderators
Darrell Nabers,
Admissions and Financial Aid Analyst,
University of Chicago--Pritzker School of Medicine

Carmelita Gee,
Director of Financial Aid-College of Medicine,
University of Illinois – Chicago

Basic Packaging Plaza G

This session will discuss the basic principles of financial aid packaging. Topics will include determining cost of attendance, calculating financial need, resources used for packaging, and the packaging order of resources.

Speaker
Amanda Fijal,
Associate Director,
Loyola University Chicago - Sheridan Rd

Moderator
Kelli Goers,
Compliance Officer,
Illinois Institute of Technology

RFP/RFI and Lender Lists Plaza D

In these new times, and will the problems that have occurred over the last year, what are the best ways a school can protect itself if it wants to give students some direction in which lenders to work with. This session will discuss RFP and RFI's and which are best for your situation.

Speaker
Tom Babel,
Vice President of Student Finance,
DeVry University

Moderator
Michelle Stipp,

Student Finance Training and Communications Manager,
DeVry University

4:30 – Vendor Area Closes for the Conference

4:45 – 5:30 Sector Meetings

Community Colleges	Plaza E
Health Professions	Plaza A
Private Institutions	Plaza F
Proprietary Institutions	Plaza B
Senior Public Institutions	Plaza G

6:00 – 8:00 Dinner on your own

8:00 – Dessert Reception Dueling Pianos **Diamond and Sapphire**

Friday April 18th

7:30 – 10:00 Registration Desk Open

7:30 – 8:30 Light Continental Breakfast

8:00-8:45 Interest Sessions

Stop the Last Minute Crunch Plaza D

Community College students are known to wait until the last minute to apply for aid. Each year they are more demanding. How do we get students to apply earlier? What new ideas are you trying at your school? This is an Open Forum for unique strategies to get earlier processing for Community Colleges.

Speaker

Joanna Dye,
Director of Financial Aid,
Black Hawk College – Moline

Moderator

Angela Roberts,
Associate Director,
Illinois Institute of Technology

Graduate PLUS vs. Alternative Loan: The Showdown Plaza C

Seeing two loans and can't choose between them? Were you or someone you know forced into an alternative loan? Would you like to tell your story? Graduate Plus vs. Alternative Loan: The Showdown will be delivered in a talk show type fashion where host "Jay Springer" will help troubled financial aid professionals and graduate students alike to discuss their problems before an audience so that the audience or host can offer suggestions on what can be done to resolve their situations.

Speakers

Karen LeVeque,
Account Manager,
Citibank Student Loan Corporation

Paul Schmidt,
Strategic Account Manager,
Education Finance Partners

Moderator

Jay Rhodes,
National Account Representative,
TG

What Does Your Office Say Plaza A

An individual's office can sometimes give hints to their work style. Your office is also sending unspoken messages to your students and colleagues. What does your office say about you?

Speaker

Kim Fedele,
Student Finance Training Specialist,
DeVry University

Moderator

John Schwarm,
Midwest Account representative,
Sallie Mae

FERPA Plaza F

This session will cover the basics of FERPA and how it impacts "every day life" in a Financial Aid office. We will discuss the purpose of FERPA, rights of both parents and students, and specific information we can and cannot share. If you are looking for a "nuts and bolts" session regarding FERPA, this is a good session for you to attend.

Speaker

Amy Perrin,

Director of Financial Aid,
Elgin Community College

Moderator
Nicole Smith,
Director of Financial Aid,
Morton College

Sigma User Group Plaza B

Whether you're "techy" or "not so techy", these user group sessions will provide you an opportunity to share systems problems and solutions that are common to your current software. The meetings will be in a question and answer format and do not include a formal presentation. Come to the meeting with your questions and network with your peers for possible solutions to those "nagging problems"
Professional Judgment

Speaker
Mark Holysz,
Director of Financial Aid,
College of DuPage

Professional Judgment Plaza E

This session is geared towards the new professional; It will examine the procedures necessary to make professional judgments on a case by case basis, including required documentation.

Speaker
Dianne Flemming,
Central Michigan University,
MASFAA President

Moderator
Billie Joe Hamilton,
Director, Financial Aid,
Southern Illinois University - Carbondale

9:00-9:45 Interest Sessions

For the Love of It Plaza A

Why do you work in financial aid and how can you find a way to love what you do? Utilizing an inspiring video from photographer Dewitt Jones, participants will be given specific techniques for finding joy and meaning in each day. We all have the ability to love what we do if we begin each day with a full cup, honor our passion, make contributions to those around us, and express our gratitude regularly. When you work for the love of it, you will serve as an inspiration to your borrowers and your co-workers

Speaker
Tom Rebstock,
Senior Corporate Trainer,
TG

Moderator
Dena Dobson,
Account Executive,
TG

Guiding Students on Selecting a Lender Plaza C

Is it an art, a science, or somewhere in-between? A new year has presented a whole new set of challenges. Learn how one school has met this challenge and what they learned along the way.

Speaker
Bill Bushaw,
Director of Financial Aid,
Western Illinois University

Moderator
Donna Sobie,
Director, Financial Aid,
Loyola University Stritch School of Medicine

Surviving a Systems Conversion Plaza B

Implementing a new computer system can be a daunting task, especially if you're starting at ground zero. Network and learn with your peers who have gone through a computer systems implementation. This session is in a panel format and attendees are encouraged to bring questions for discussion. This panel is "interdenominational" so no matter what system you're going to, this session should help you get through the minefield.

Speakers
Bruce Foote
Executive Director of Financial Aid Services
University of St. Francis

Robert Andersen
Associate Director
University of Illinois—Urbana

Mark Holysz

Director of Financial Aid
College of DuPage

Lisa Hanson
Director of Financial Aid
Carl Sandburg College

Michael Shields
Director of Financial Aid
Dominican University

Eric Weems,
Director of Financial Aid,
Loyola University Chicago

Moderator
Jo Branson,
Financial Aid Director,
Spoon River College

Federal Work Study and Community Service Plaza D

The America Reads/America Counts program at the University of Illinois at Urbana-Champaign has been in existence for the past eleven years and is still going strong! This session will provide an overview of the program and how this model has resulted in positive collaboration between the university, the local schools, and the community. Learn how the University utilizes their Federal Work-Study money to fund the program and to meet the Community Service requirement.

Speaker
Dan Mann,
Director of Financial Aid,
University of Illinois – Urbana Champaign

Angela Brix,
Financial Aid Administrator,
University of Illinois – Urbana-Champaign

Moderator
Summer Scott,
Associate Director,
North Central College

Common Factors that Enable Undocumented Workers Access to Education Plaza G

This session will address the unique difficulties facing undocumented students who are interested in pursuing post-secondary education in Illinois. He will address the unique

circumstances of these students as they seek admission and financial aid to post-secondary institutions in our state.

Speaker

Lawrence Benito,
Associate Director,
The Illinois Coalition for Immigrant and Refugee Rights

Moderator

Cynthia Frierson,
Assistant Vice President,
Bank of America

Michael Shields,
Director of Financial Aid,
Dominican University

Making it Count Plaza F

Meeting with both parents and students on the phone or in person provide us with several customer service opportunities. This session will discuss making those opportunities count.

Speaker

Holly Callender,
Devry University

Moderator

Jeff Hubbard,
Senior Vice President,
National Education

Consolidation as a Debt Management Tool Plaza E

Is consolidation still a good idea?" Using effective repayment techniques can tilt the scale away from student loan delinquency toward financial health. This session will consider how students can use loan consolidation to make their payments more manageable.

Doug Kovall,
Manager, Campus Programs,
Sallie Mae

Moderator

Marcia Wells,
Account Executive,
Charter One Bank

10:00 – Noon

Sapphire Diamond

Brunch

Federal Update

Jeff Baker, U. S. Department of Education

Passing of the Gavel

Vendor recognition